Desktop Interaction Model



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Navigation

The web app's primary navigation sits above all other content, highlighting the user's current location.

Panel

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The left panel provides the user with a place to review important updates in the "Overview" and "Restaurant" screens or a place to navigate through items in a list for customers and employees. For help, the panel houses live-chat functionality.

Content-Manipulation Controls

Controls for manipulating the on-screen content sit above information on the primary pane, providing the user with the tools they need to manipulate the onscreen information.

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In the "Restaurant Heat Map" view, the user can tap or click to see more detailed information about a table. This panel provides links to detailed info and partner tools.

Data and Information

The base layer is reserved for data, information, and other content.



Detailed Information

Mobile Interaction Model



Navigation

The web app's primary navigation sits above all other content and can be accessed with a single tap. The visible icon highlights the user's current location.

Panel

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Orders

The overlay panel provides the user with a place to review important updates, navigate through items in a list for customers and employees, and live-chat in "Help." It is accessible by tapping the open icon next to the page title. A small indicator alerts the user to new notifications.

Content

Controls for manipulating the on-screen content sit above information on the primary pane, providing the user with the tools they need to manipulate the on-screen information.

Detailed Information

In the "Restaurant Heat Map" view, the user can tap or click to see more detailed information about a table. This panel provides links to detailed info and partner tools.

Data and Information

The base layer is reserved for data, information, and other content.



Content-Manipulation Controls