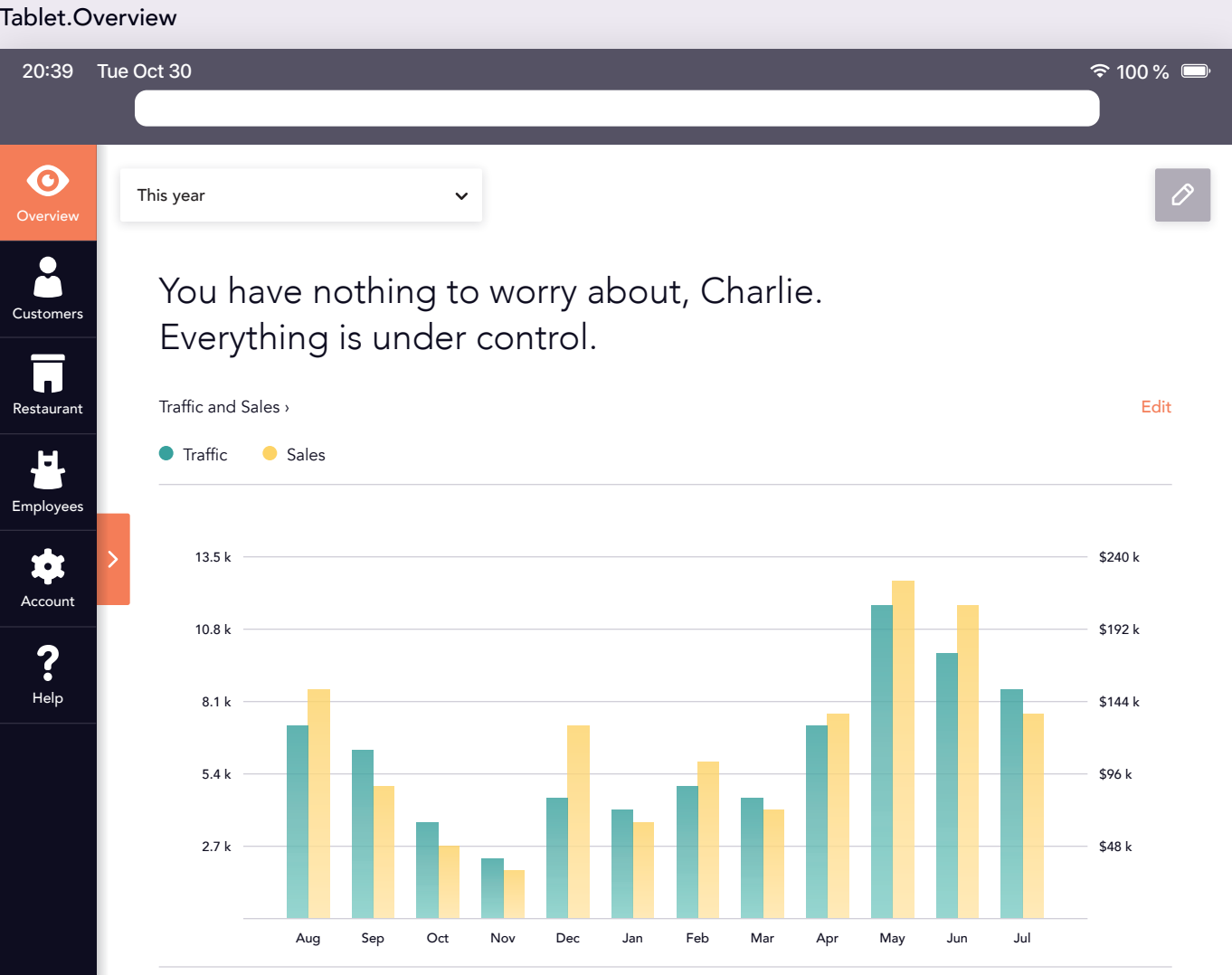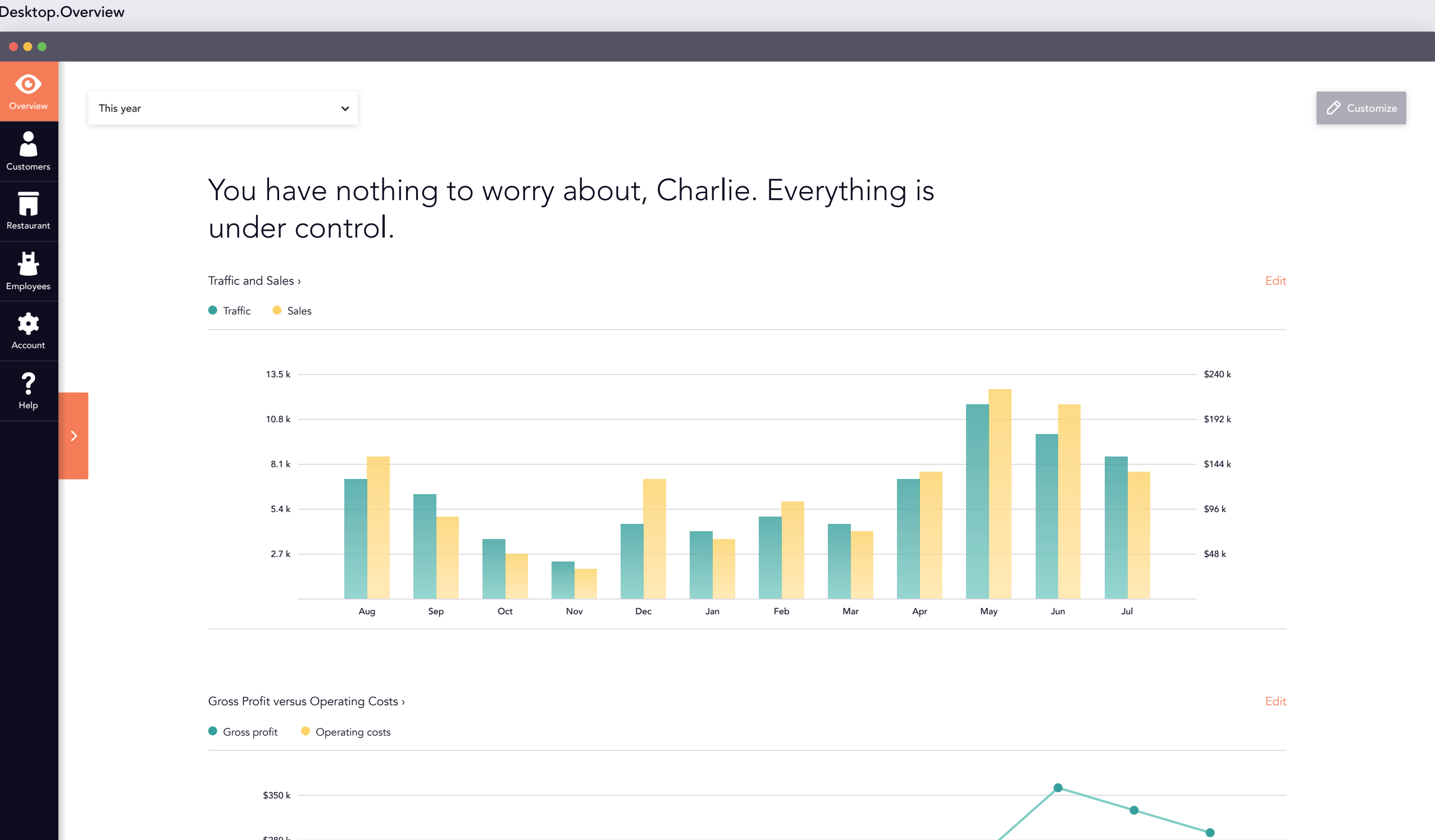# .Overview

The "Overview" screen is split into two parts, providing the Observations Suite user with access to notifications and report summaries to the left in the overlaid list and data summaries in the customizable dashboard.

Screens can be expanded to hide notifications and reports, focusing the user on the contents of the dashboard.

Desktop.Overview

This year

Customize

Overview
Customers
Restaurant
Employees
Account
Help

You have nothing to worry about, Charlie. Everything is under control.

Traffic and Sales ›

● Traffic   ● Sales

Edit

13.5 k $240 k
10.8 k $192 k
8.1 k $144 k
5.4 k $96 k
2.7 k $48 k

Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul

Gross Profit versus Operating Costs ›

● Gross profit   ● Operating costs

Edit

$350 k

Tablet.Overview

20:39   Tue Oct 30   100 %

This year

Overview
Customers
Restaurant
Employees
Account
Help

You have nothing to worry about, Charlie. Everything is under control.

Traffic and Sales ›

● Traffic   ● Sales

Edit

13.5 k $240 k
10.8 k $192 k
8.1 k $144 k
5.4 k $96 k
2.7 k $48 k

Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul

Mobile.Overview

20:39   4G

˅ Overview

This year

You have nothing to worry about, Charlie. Everything is under control.

Traffic and Sales ›

● Traffic   ● Sales

13.5 k $240 k
10.8 k $192 k
8.1 k $144 k
5.4 k $96 k
2.7 k $48 k

Sep Nov   May Jul

.Overview_Notifications

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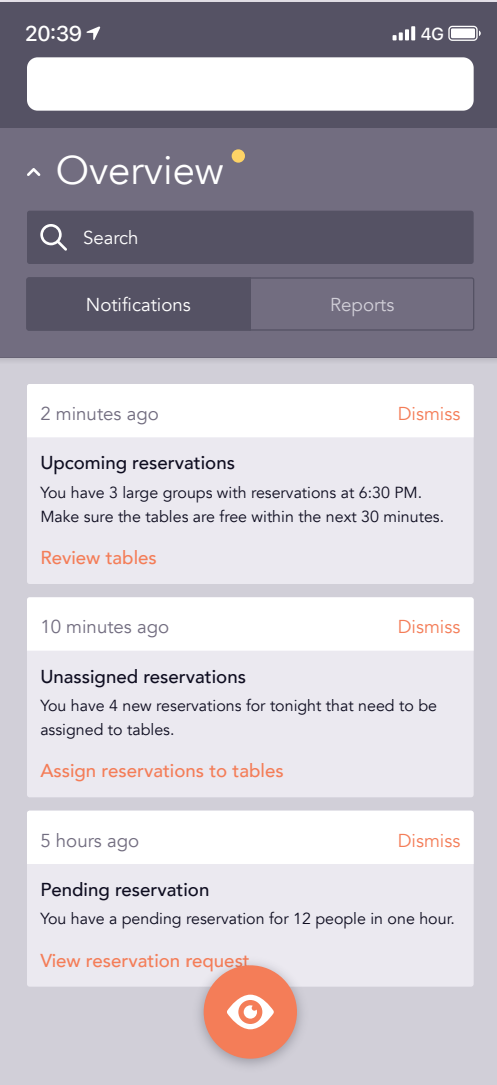

Desktop.Overview_Notifications
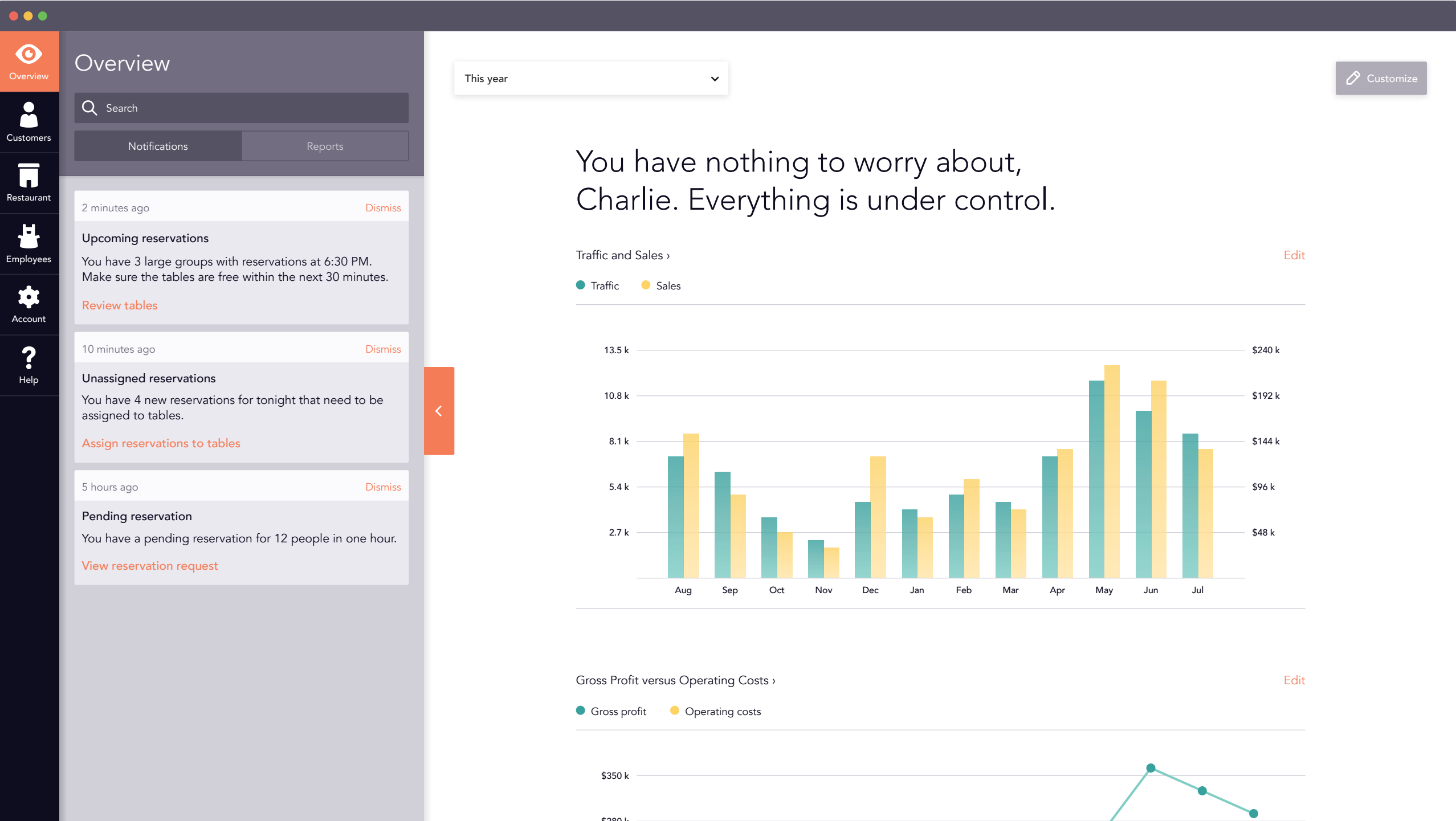
Tablet.Overview_Notifications
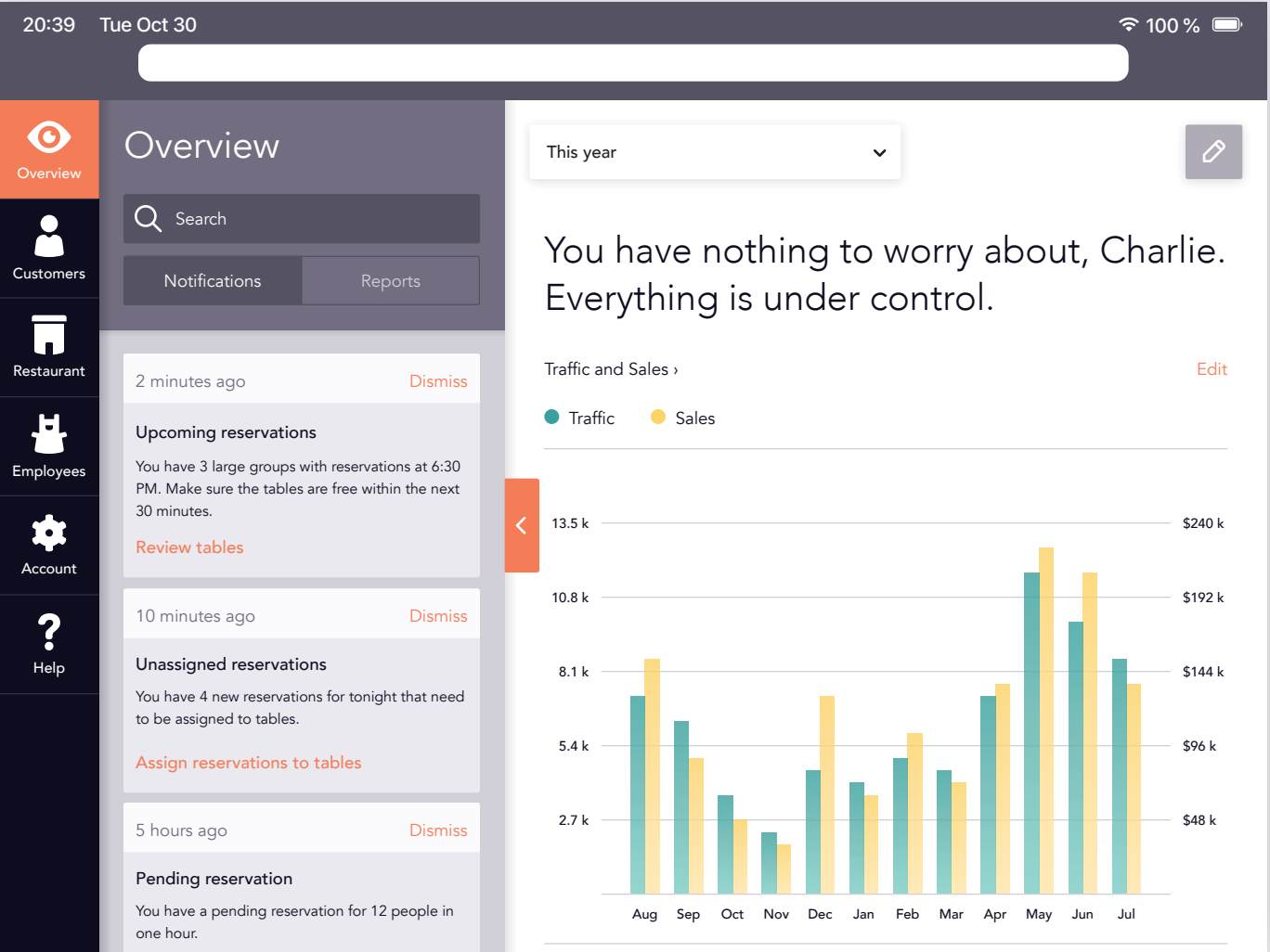
Mobile.Overview_Notifications

.Customers

The "Customers" screen provides the user with a searchable list of their customers that is used to navigate to customer details. This list can be minimized to see all customer information.

Along with information and tags, customer details also include visualizations of visits and lists of previous orders.

Desktop.Customers

Tablet.Customers

Mobile.Customers

.Customers_Detail

The "Customers" screen provides the user with a searchable list of their customers that is used to navigate to customer details. This list can be minimized to see all customer information.

Along with information and tags, customer details also include visualizations of visits and lists of previous orders.
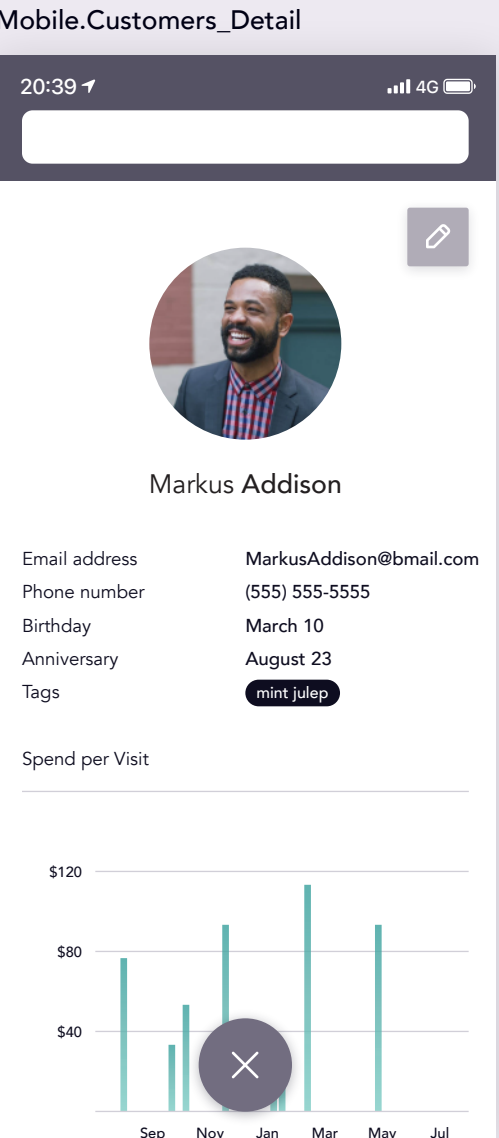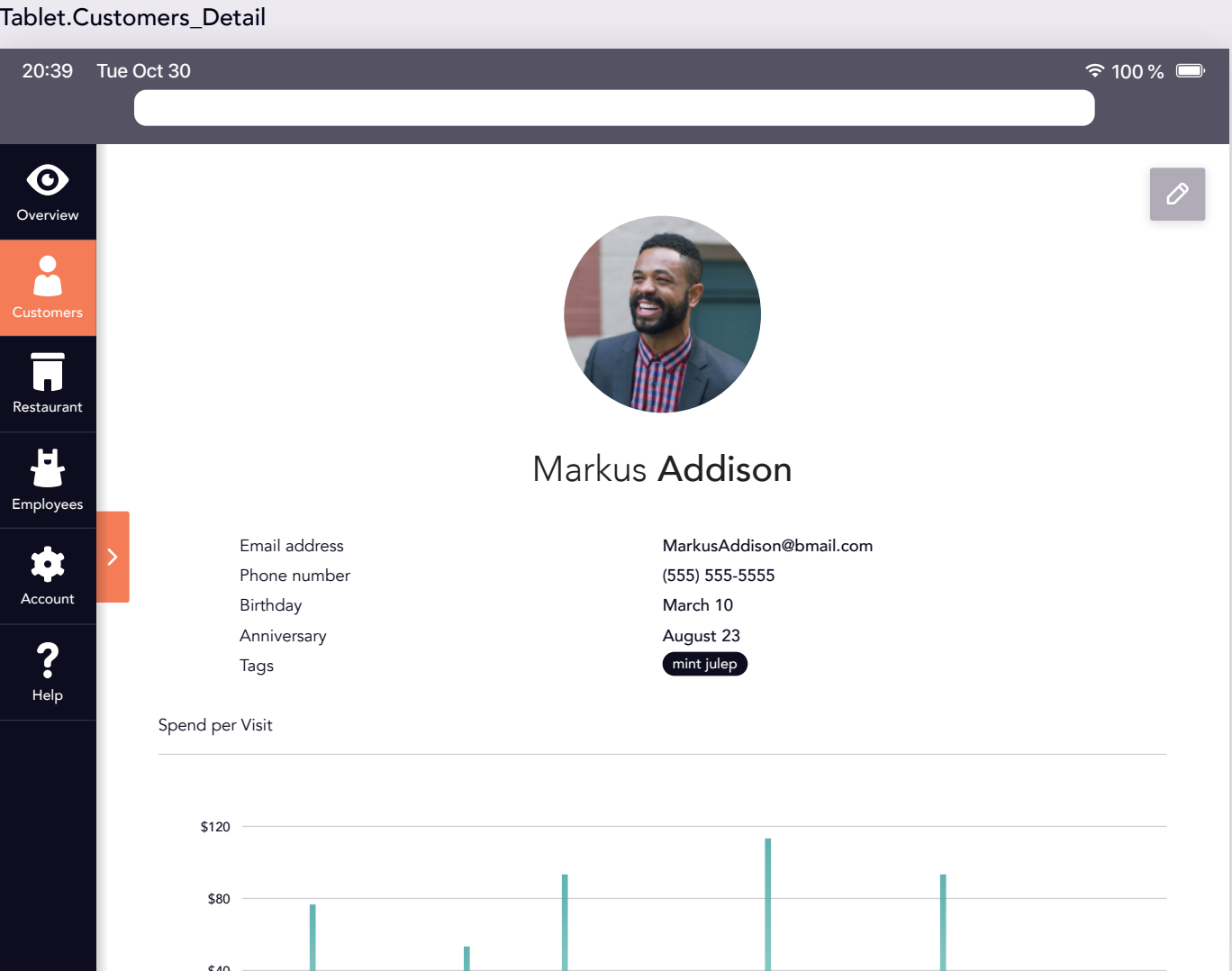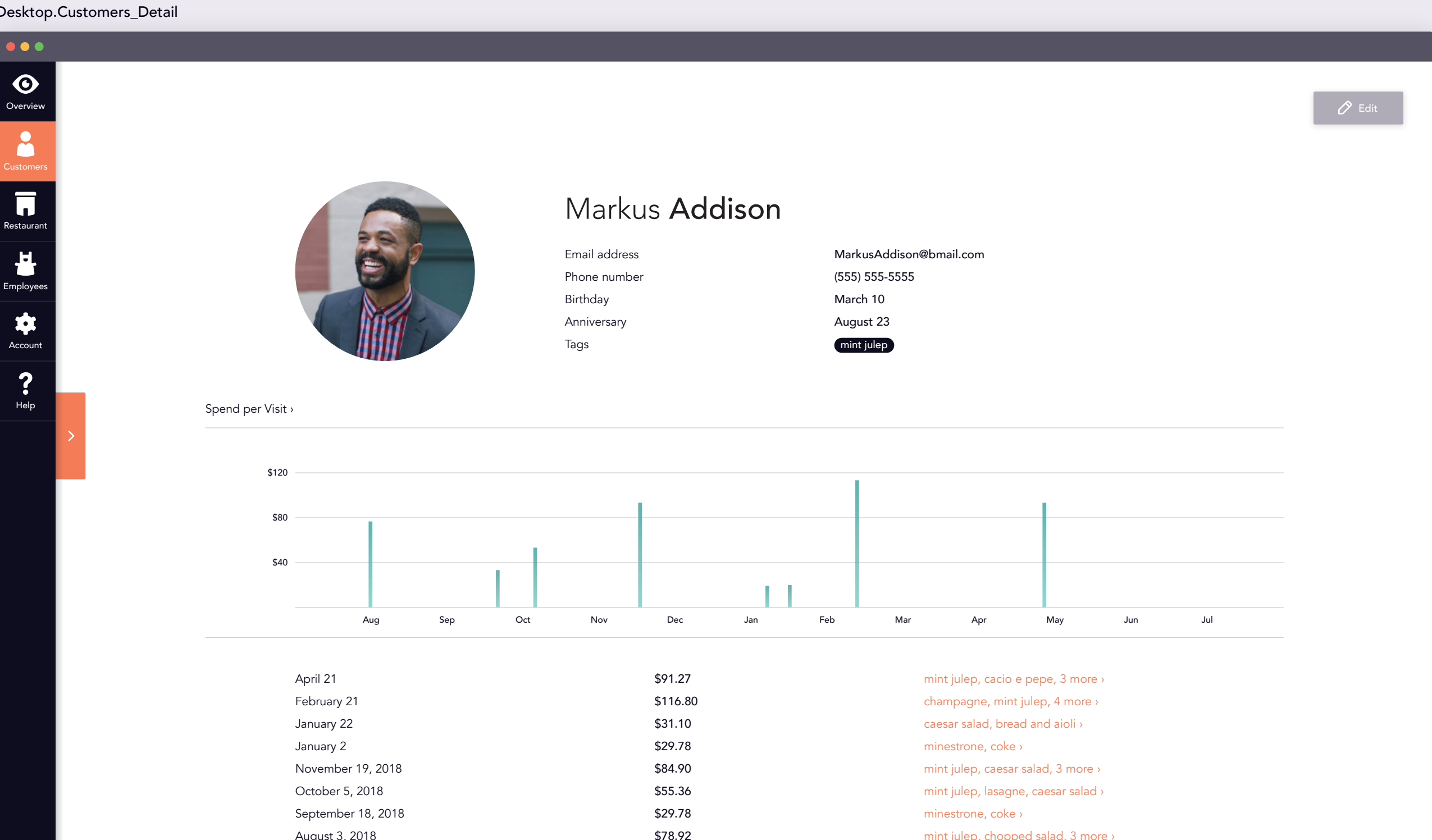
.Restaurant-HeatMap_Now

The Heat Map view of the "Restaurant" screen provides the user with a camera-generated heat map of the restaurant, defaulting to the past thirty minutes, or "now." Like the "Overview" screen, users can tap to expand notifications.

Users can also browse data for historical time periods.

In the "Now" view, tapping on a table provides table details.

Desktop.Restaurant-HeatMap_Now

Tablet.Restaurant-HeatMap_Now

Mobile.Restaurant-HeatMap_Now

.Restaurant-HeatMap_Now_Notifications

The Heat Map view of the "Restaurant" screen provides the user with a camera-generated heat map of the restaurant, defaulting to the past thirty minutes, or "now." Like the "Overview" screen, users can tap to expand notifications.

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Desktop.Restaurant-HeatMap_Now_Notifications

Tablet.Restaurant-HeatMap_Now_Notifications
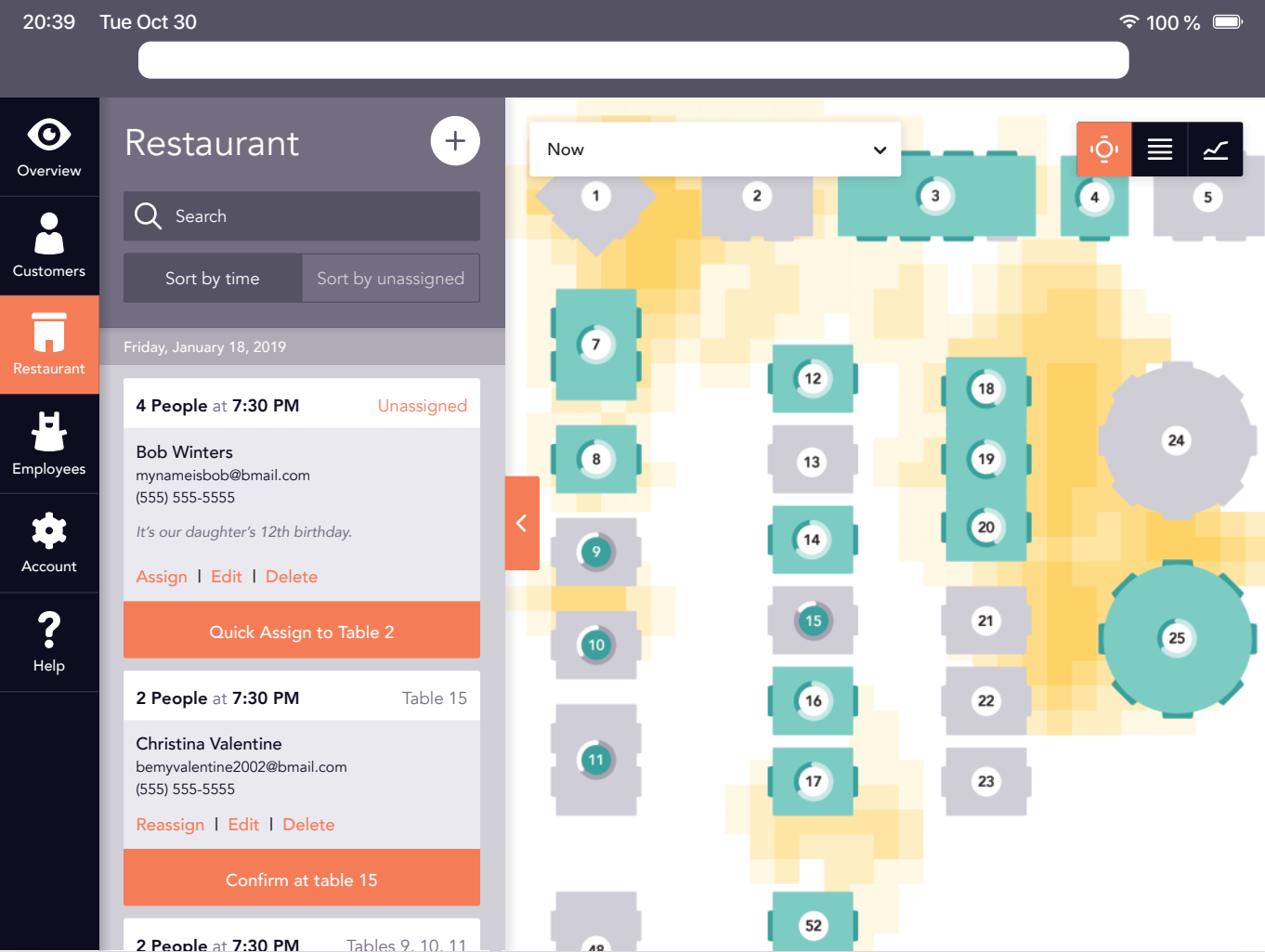
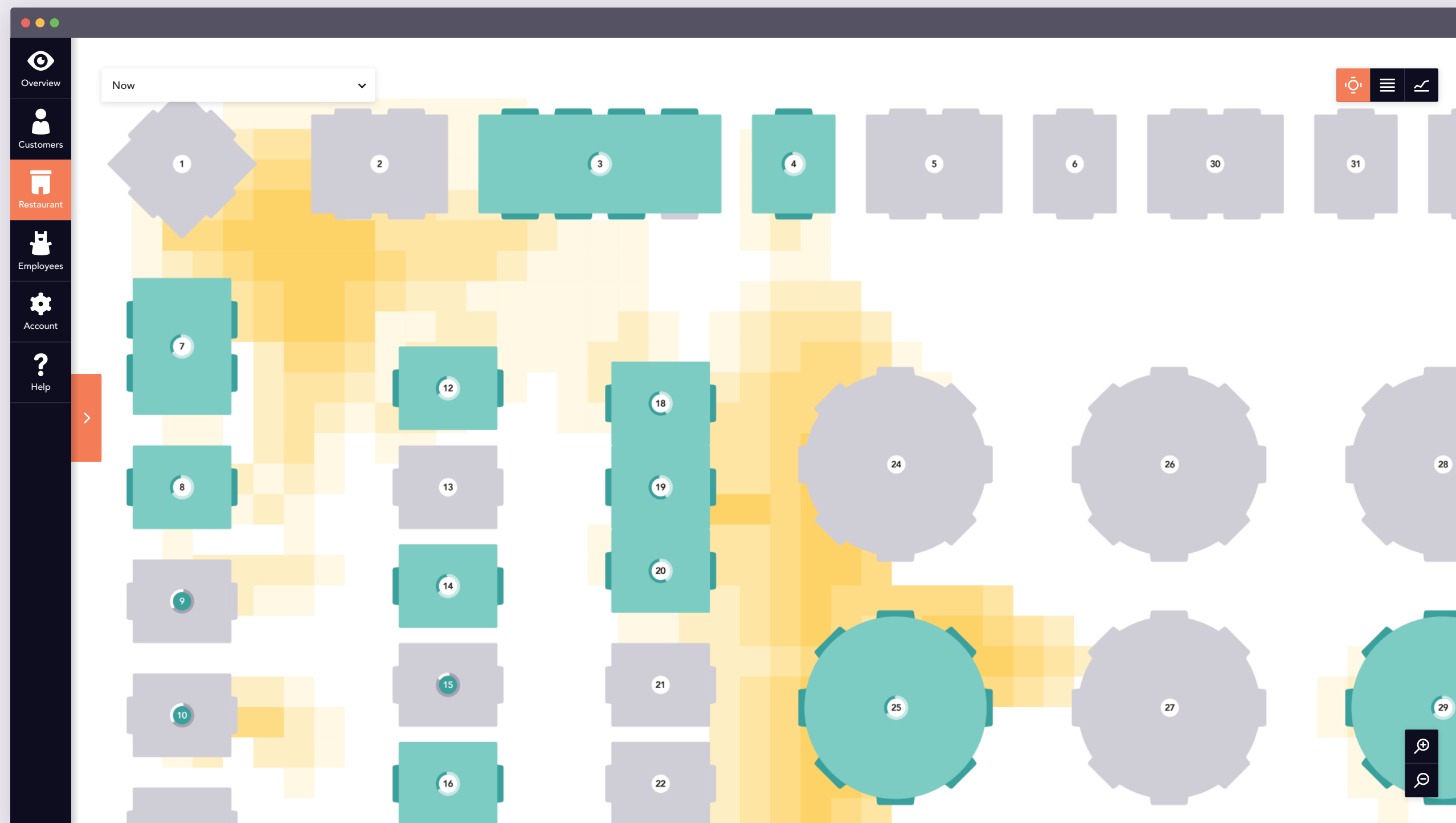Mobile.Restaurant-HeatMap_Now_Notifications
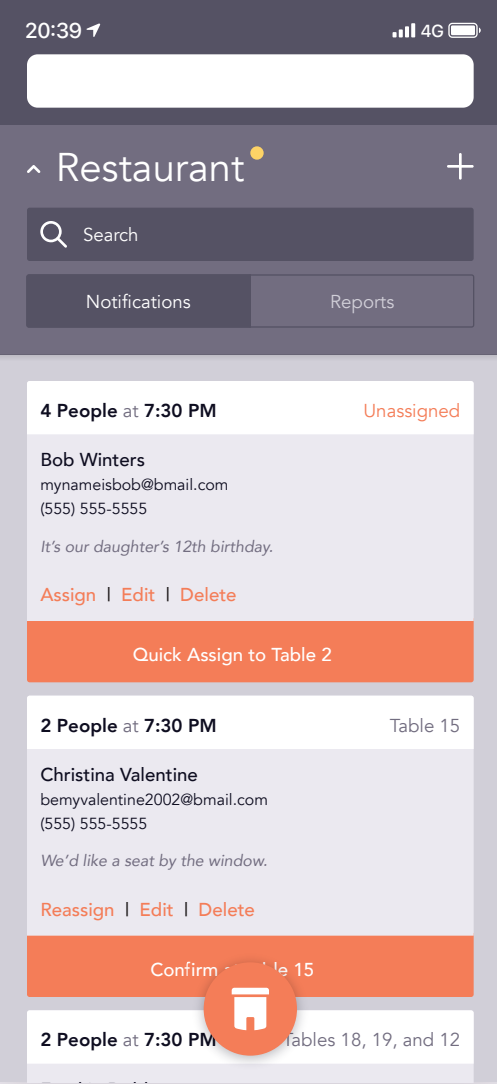
.Restaurant-HeatMap_Now_Table

The Heat Map view of the "Restaurant" screen provides the user with a camera-generated heat map of the restaurant, defaulting to the past thirty minutes, or "now." Like the "Overview" screen, users can tap to expand notifications.
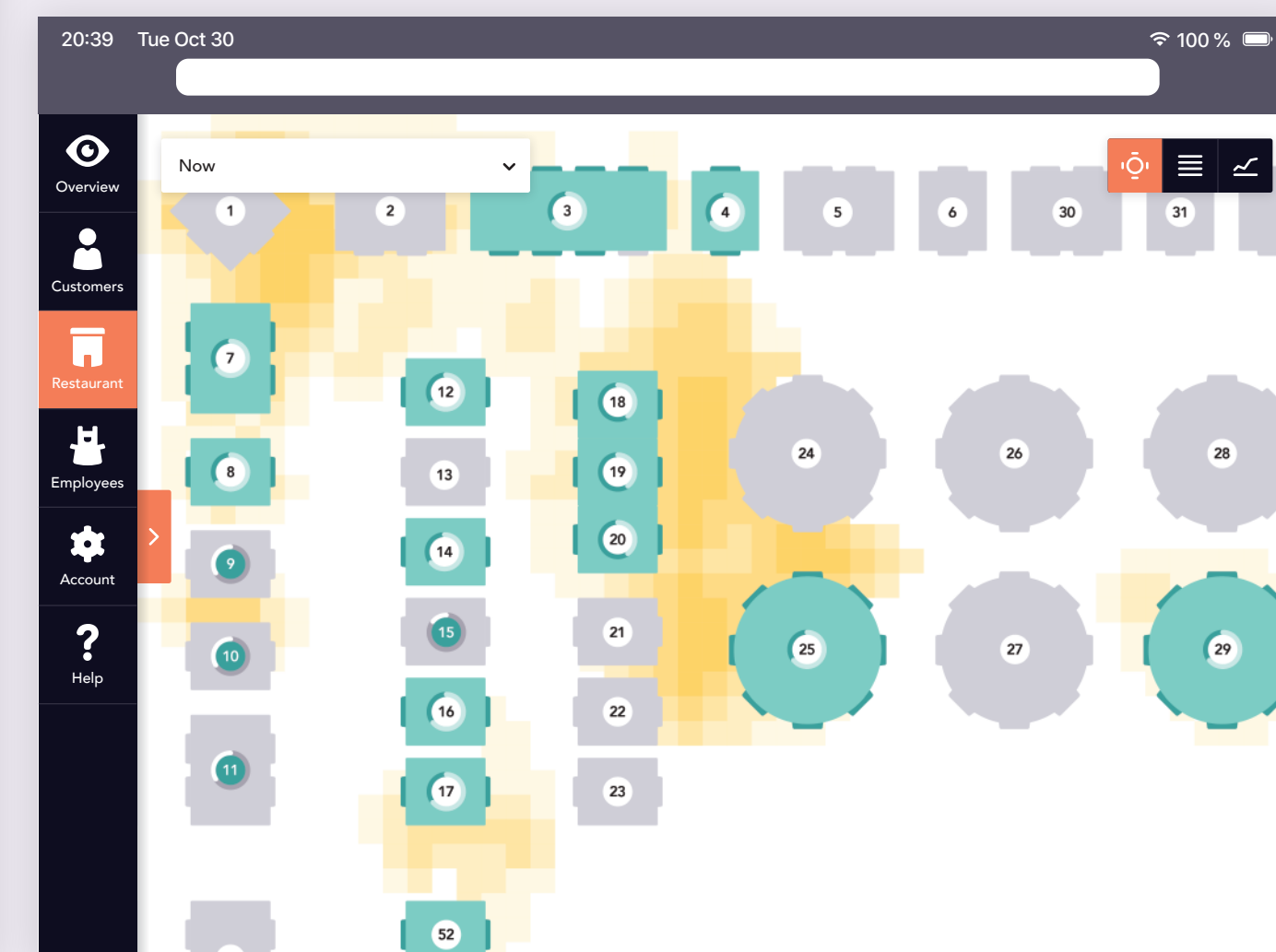
Users can also browse data for historical time periods.

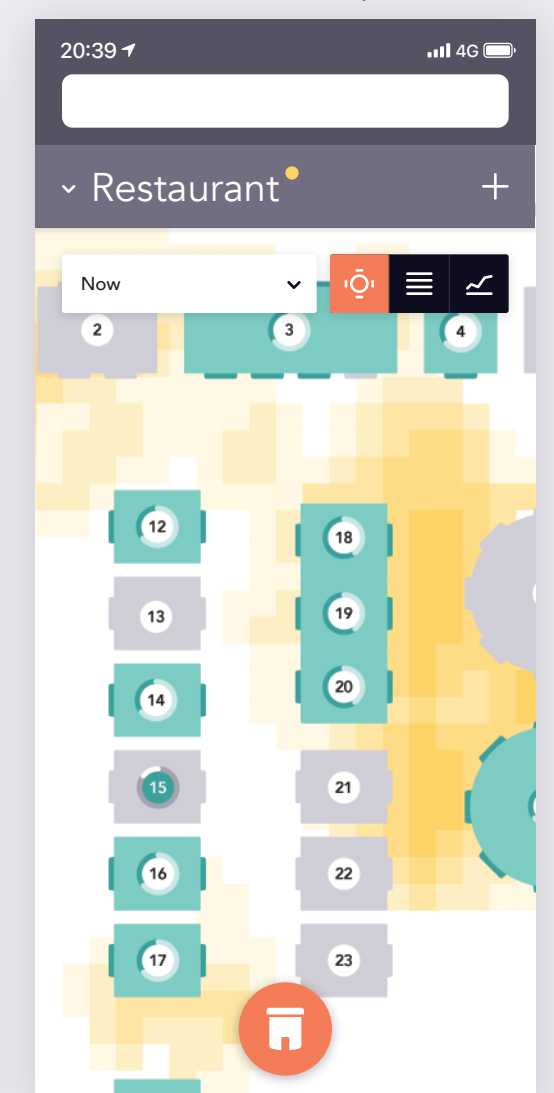In the "Now" view, tapping on a table provides table details.

Desktop.Restaurant-HeatMap_Now_Table

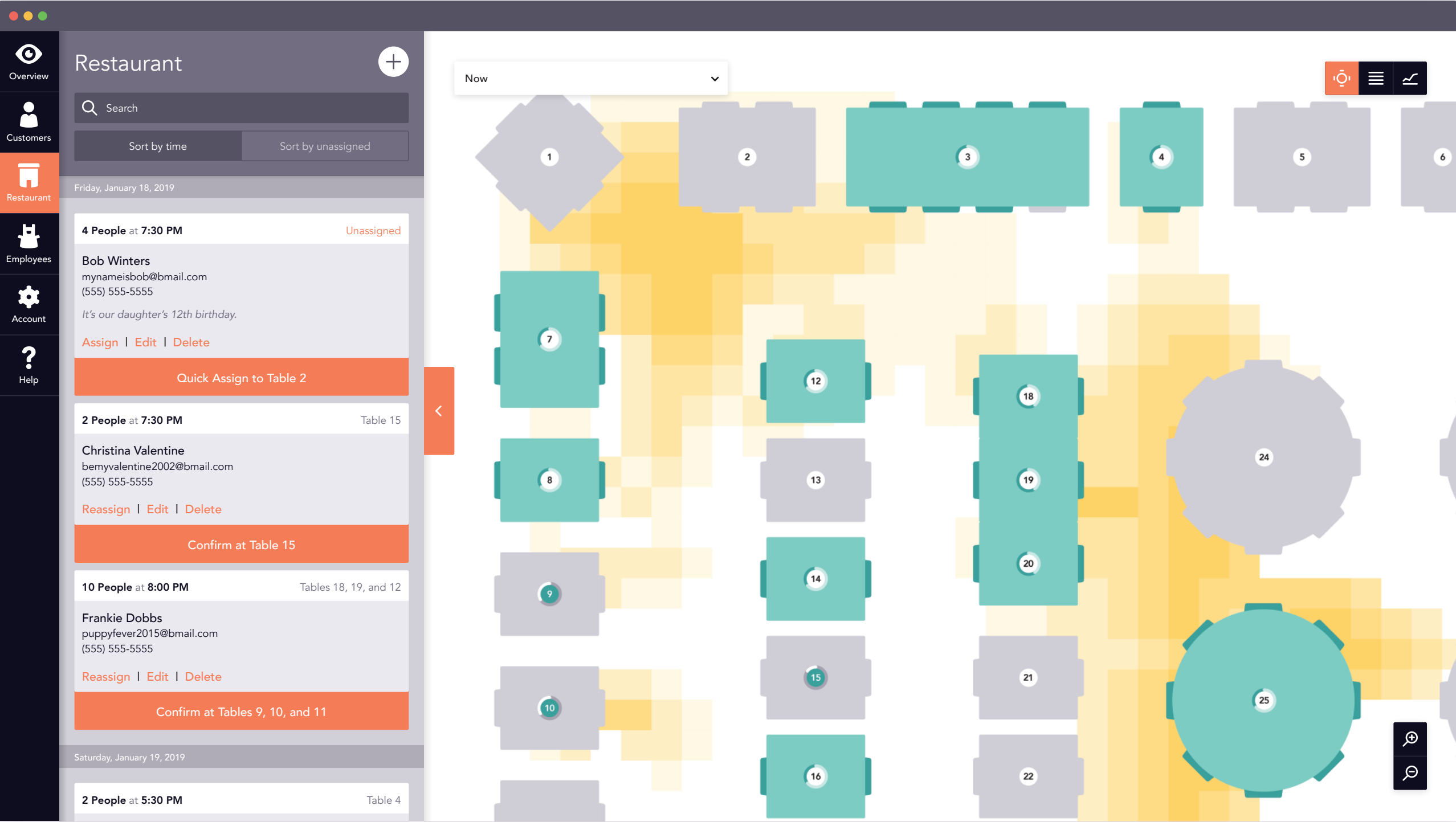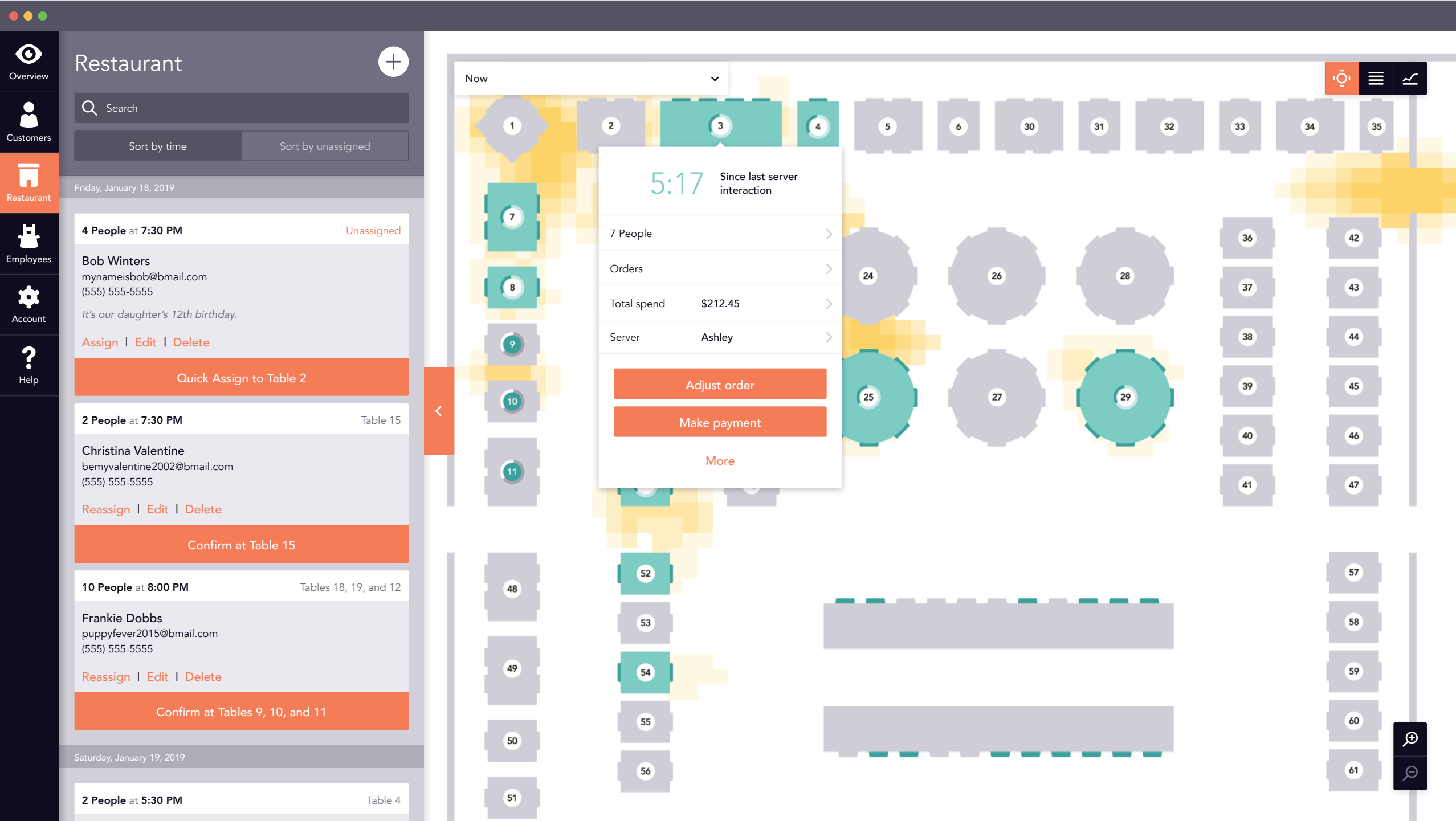Tablet.Restaurant-HeatMap_Now_Table
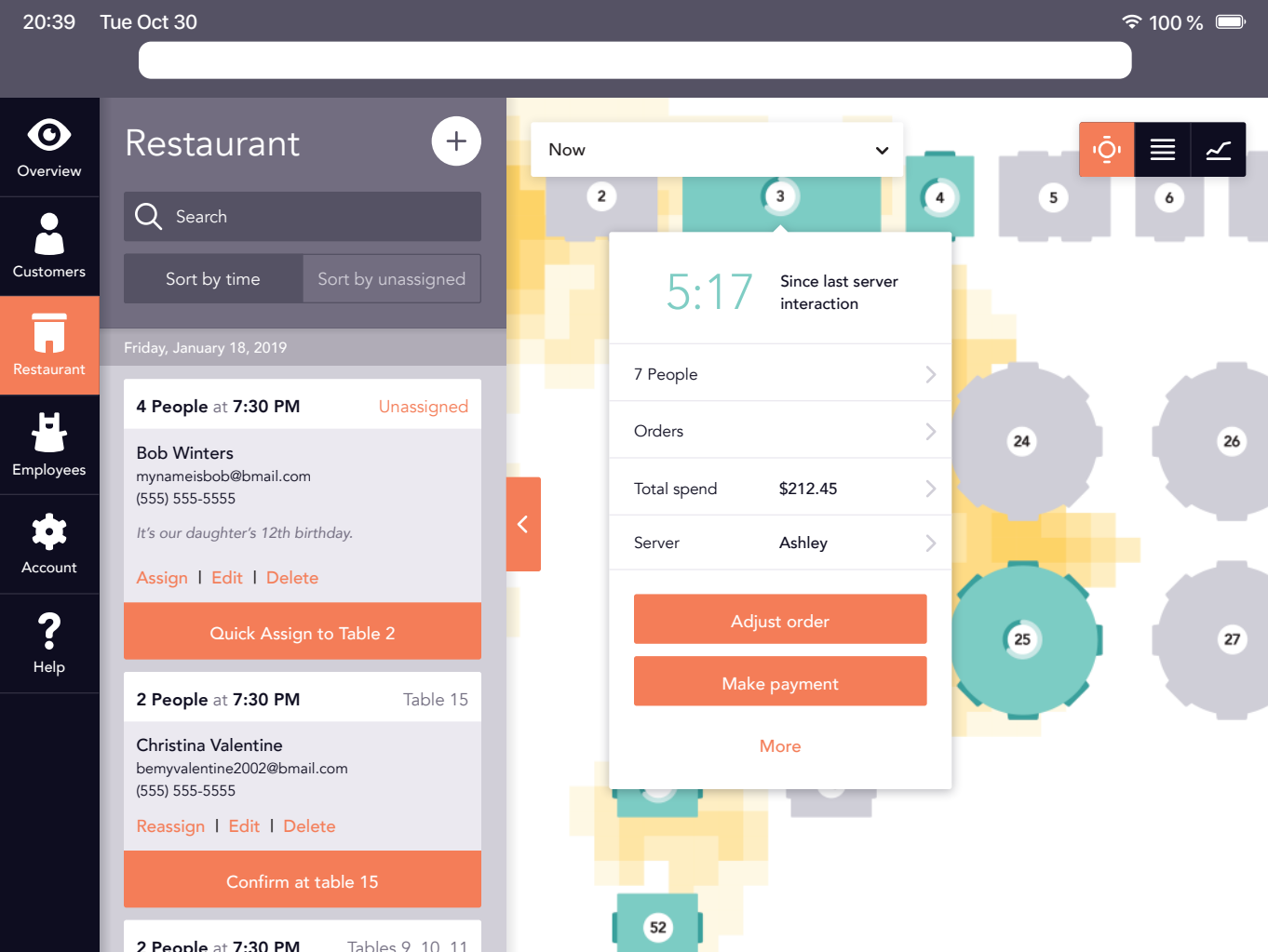
Mobile.Restaurant-HeatMap_Now_Table

.Restaurant-TableDetails

The "Table Details" view of the "Restaurant" screen shows the user each table's availability for the day. The user can navigate to upcoming days to see future reservations or to previous days to review table usage. The overlaid panel provides a list of reservations, prioritizing those that need action, either assigning or confirming seating assignments.

Desktop.Restaurant-TableDetails
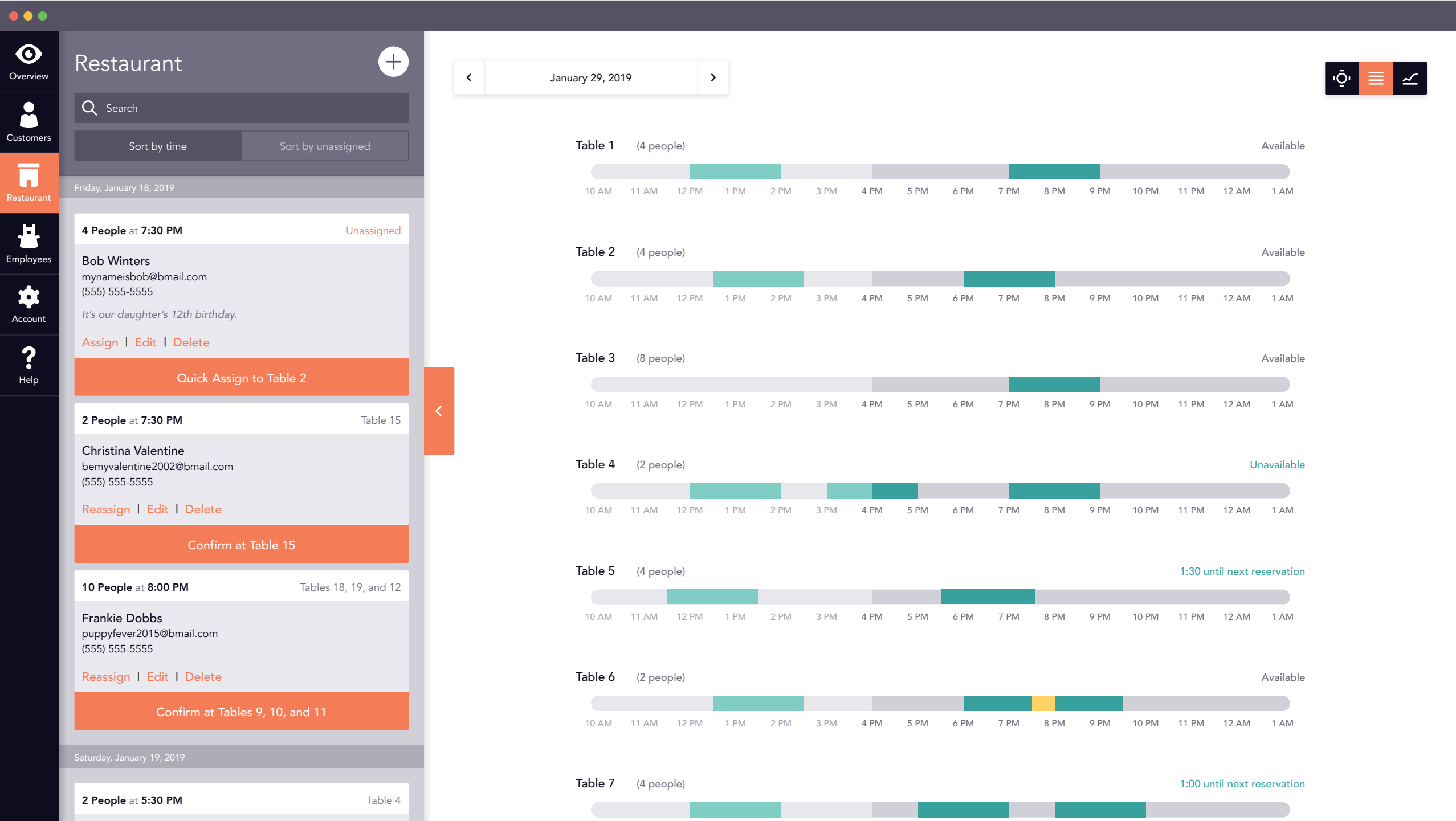
Tablet.Restaurant-TableDetails
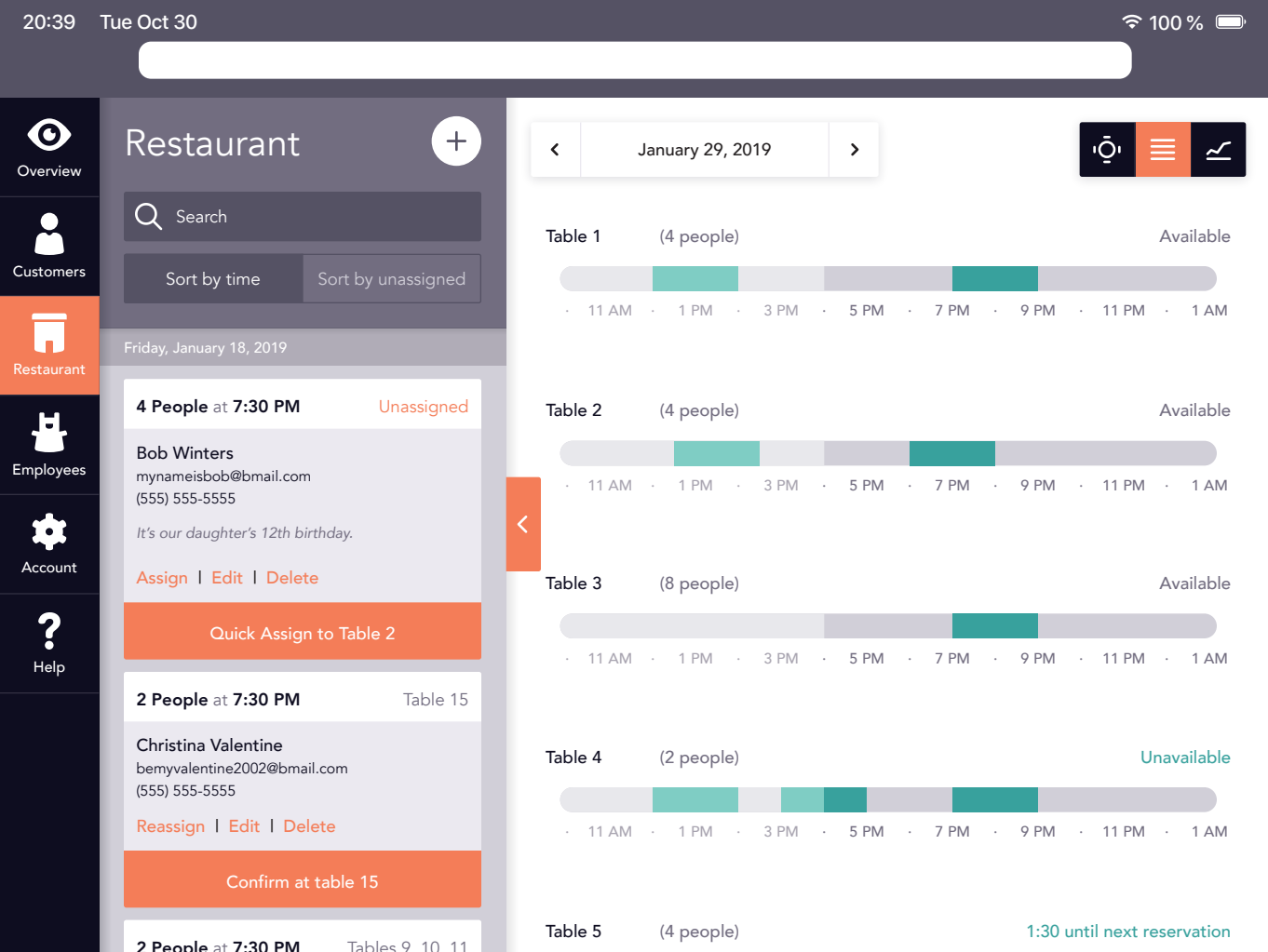
Mobile.Restaurant-TableDetails
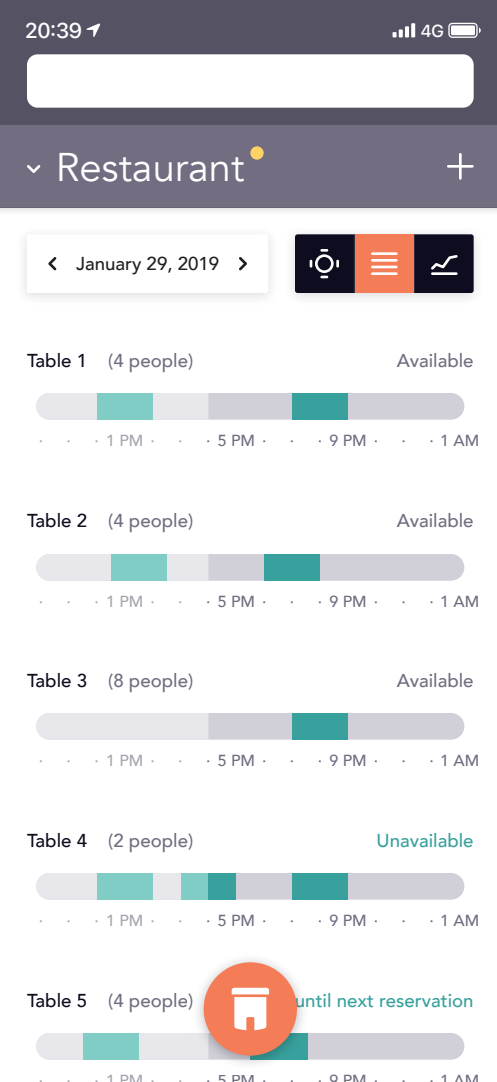
.Restaurant-RestaurantOverview

The "Restaurant Overview" provides the user with a customizable dashboard of restaurant visualizations. This screen is a placeholder for future releases, when the user will be able to browse analytics by location.

Desktop.Restaurant-RestaurantOverview
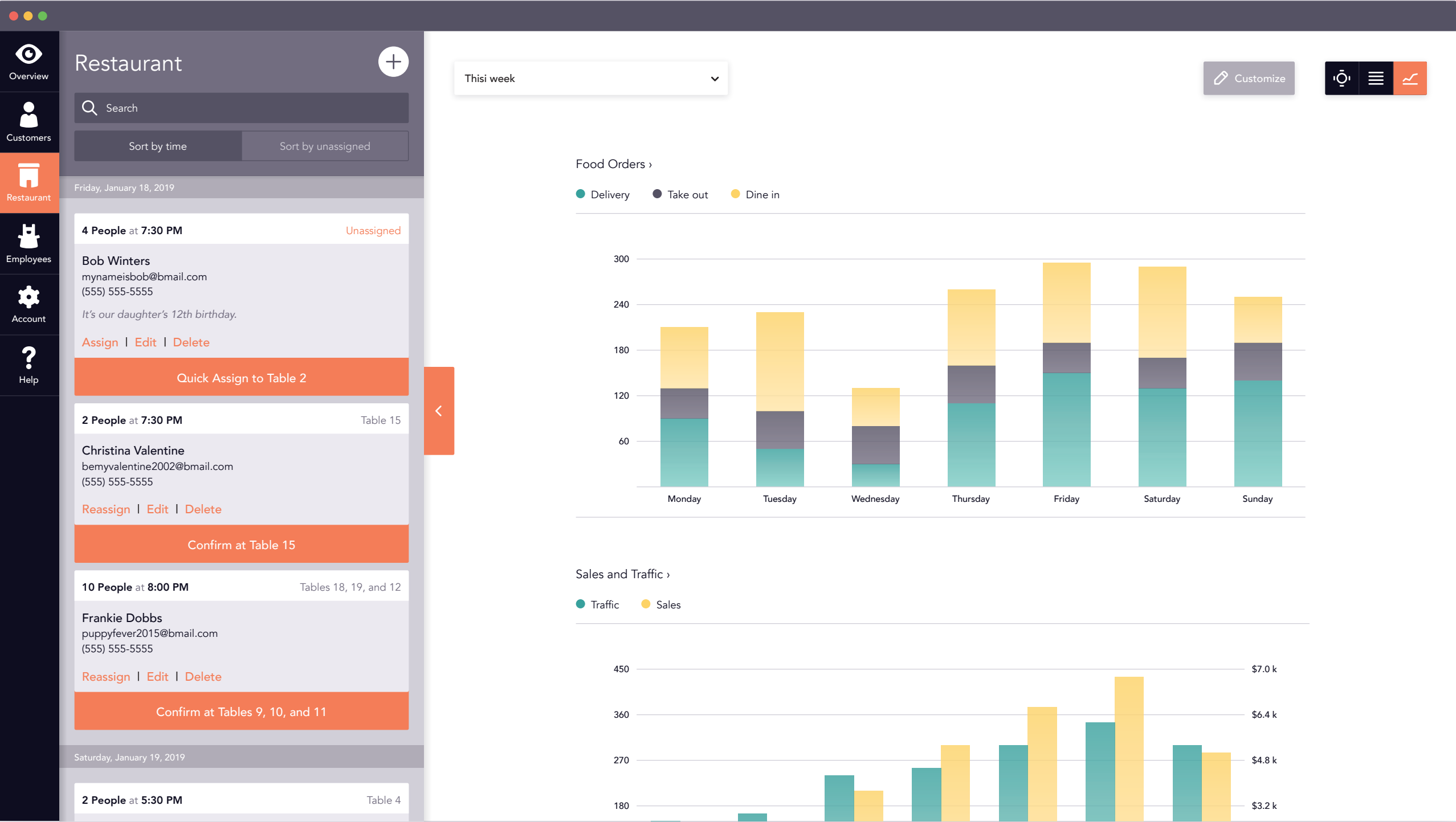
Tablet.Restaurant-RestaurantOverview
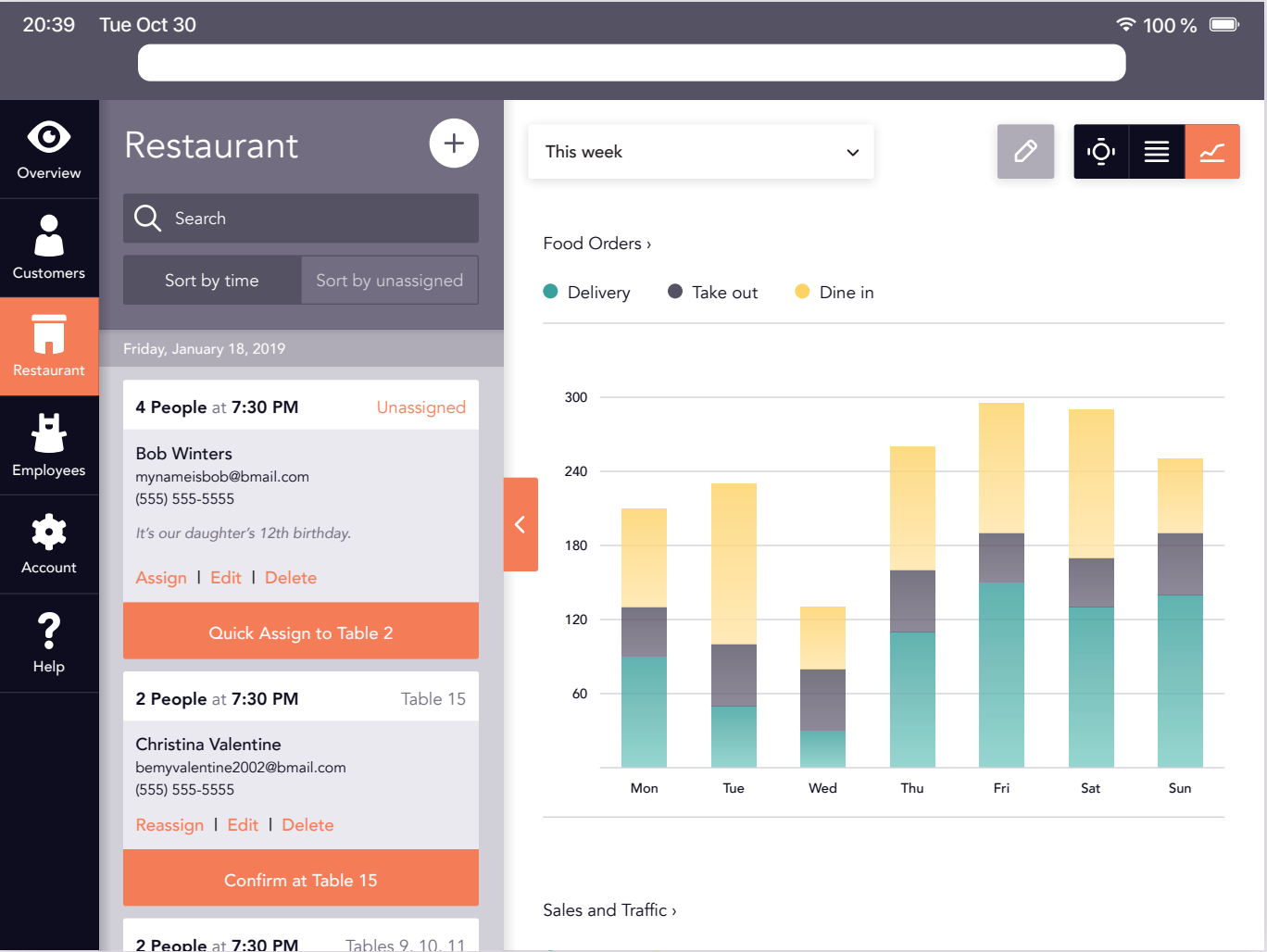
Mobile.Restaurant-RestaurantOverview

.Employees

The "Employees" screen provides the user with a searchable list of employees that is used to navigate to employee details. This list can be minimized to see all Employee information.

Employee details include professional and contact information along with permissions. Later releases will include visualizations of employee performance and schedule integration.

Desktop.Employees
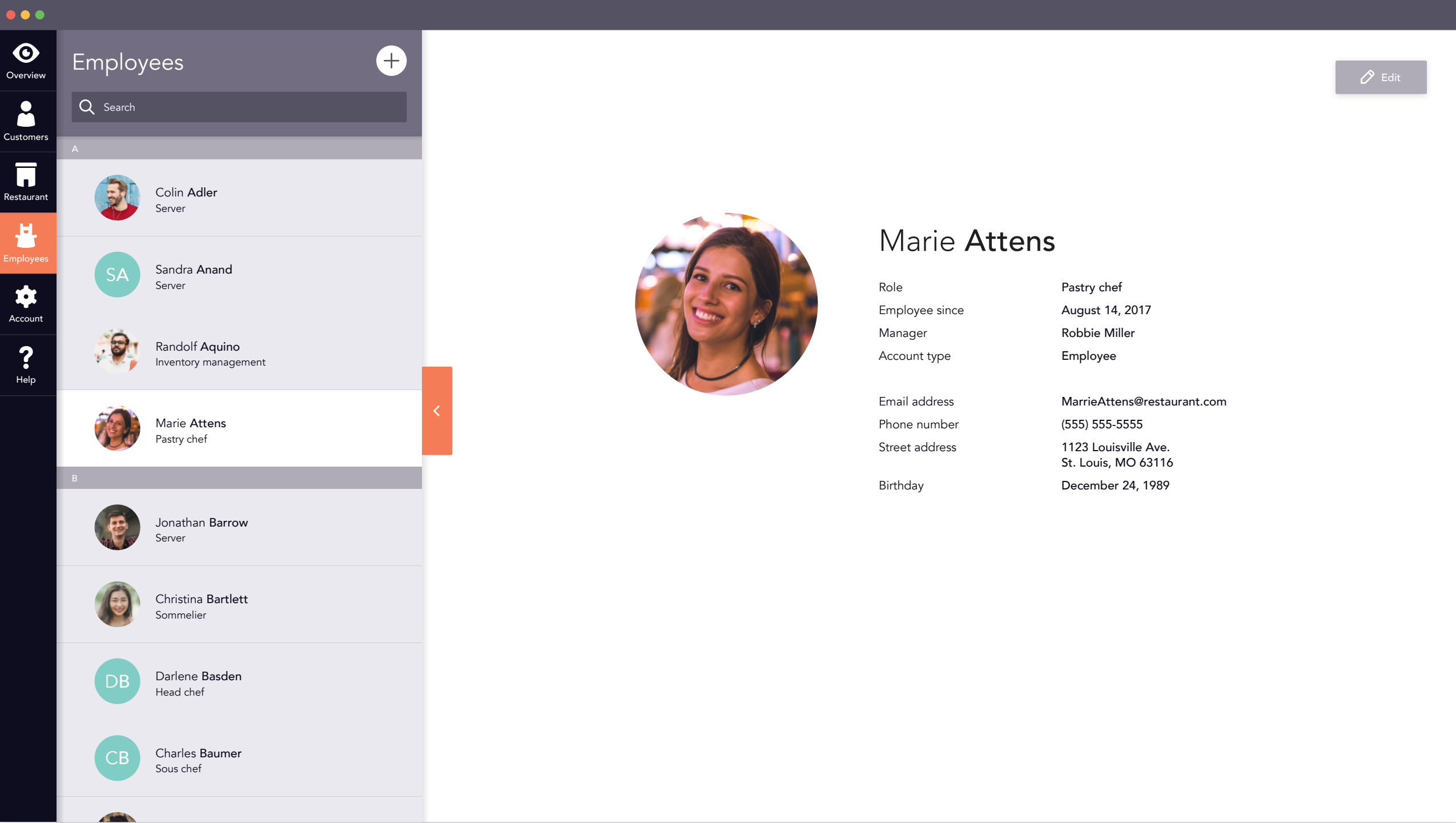
Tablet.Employees
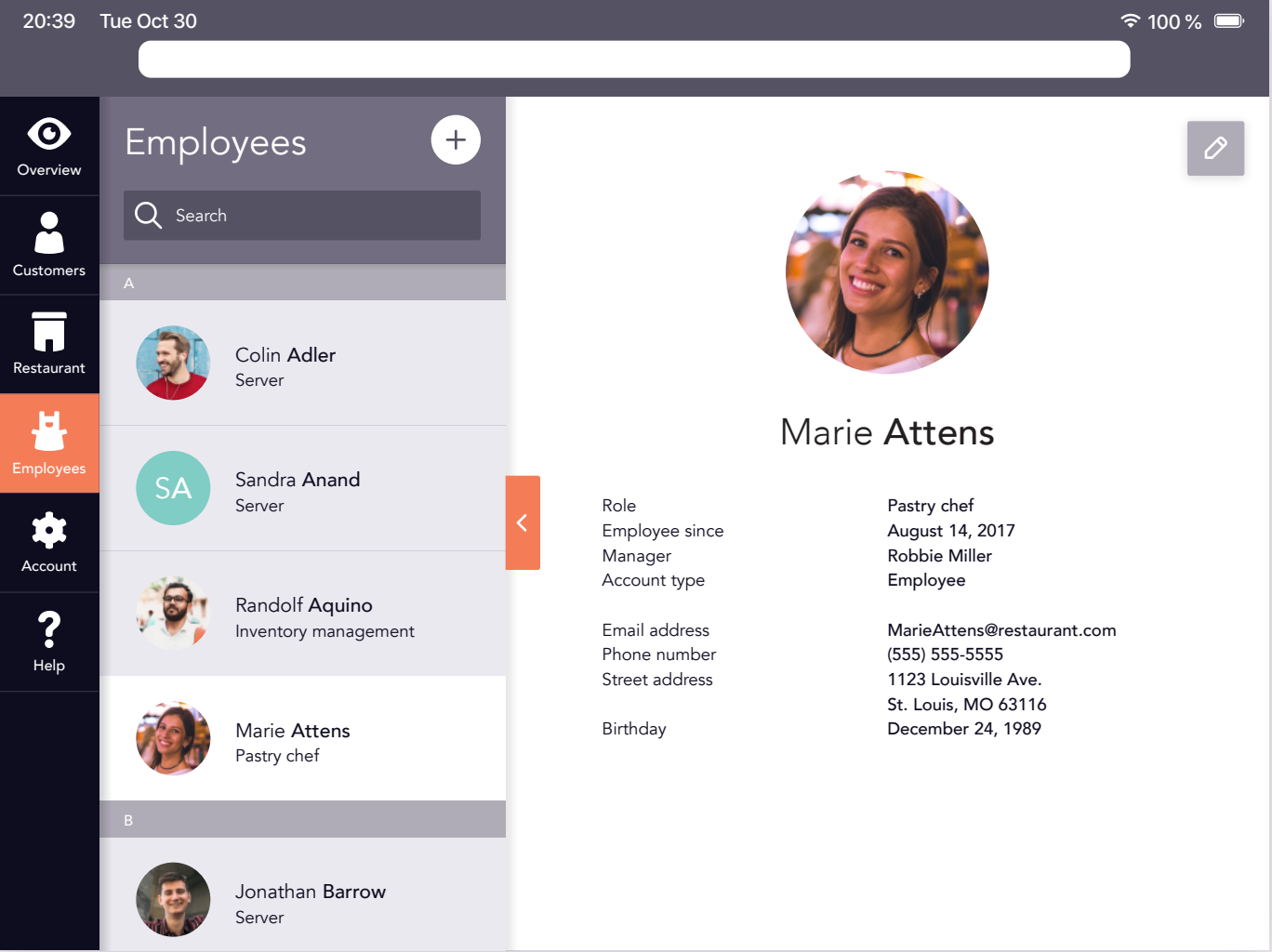
Mobile.Employees
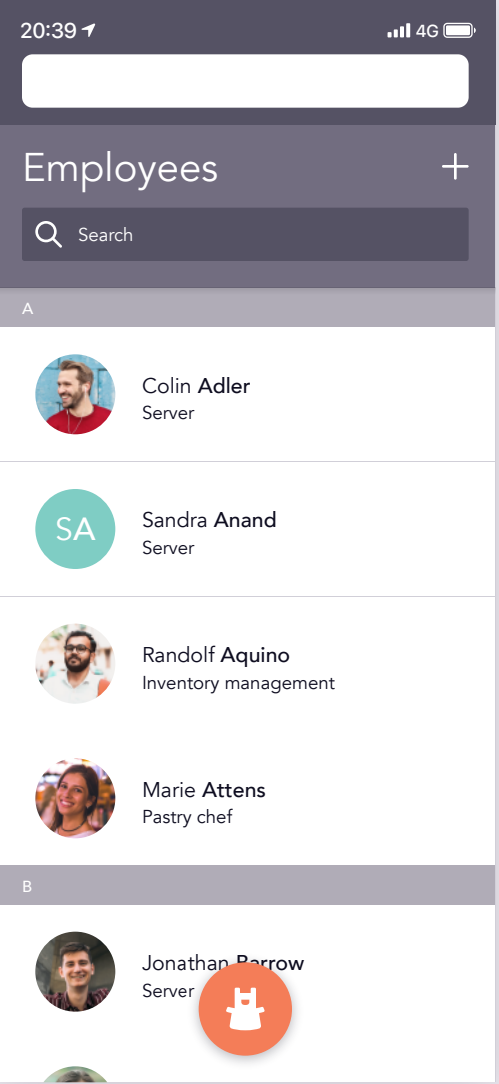
.Employees_Detail

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Employee details include professional and contact information along with permissions. Later releases will include visualizations of employee performance and schedule integration.

Desktop.Employees_Detail

Overview
Customers
Restaurant
Employees
Account
Help

Marie **Attens**

Role	Pastry chef
Employee since	August 14, 2017
Manager	Robbie Miller
Account type	Employee
Email address	MarrieAttens@restaurant.com
Phone number	(555) 555-5555
Street address	1123 Louisville Ave. St. Louis, MO 63116
Birthday	December 24, 1989
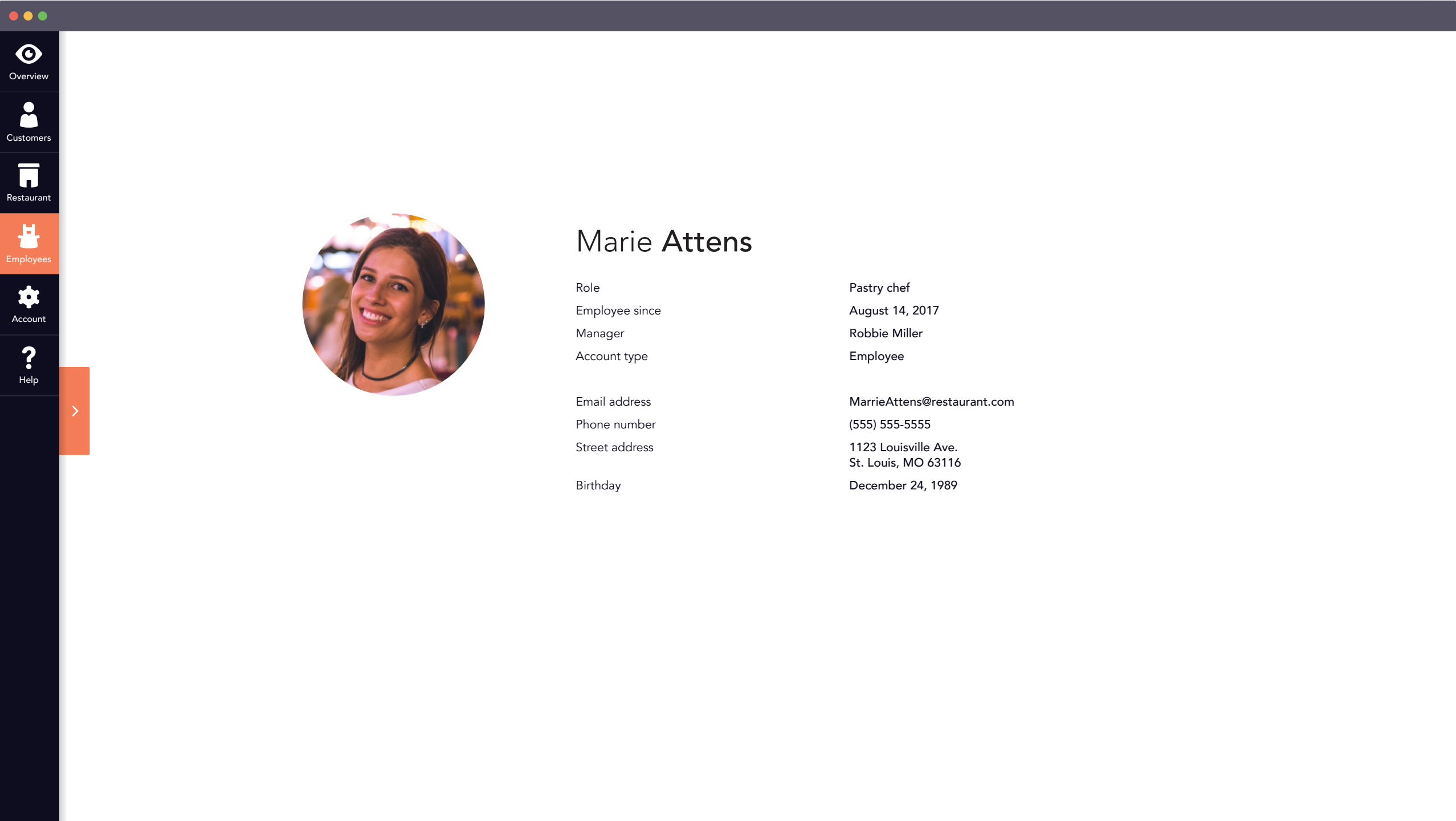
Tablet.Employees_Detail

20:39   Tue Oct 30   100 %

Overview
Customers
Restaurant
Employees
Account
Help

Marie **Attens**

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Employee since   August 14, 2017
Manager   Robbie Miller
Account type   Employee

Email address   MarieAttens@restaurant.com
Phone number   (555) 555-5555
Street address   1123 Louisville Ave.
St. Louis, MO 63116

Birthday   December 24, 1989
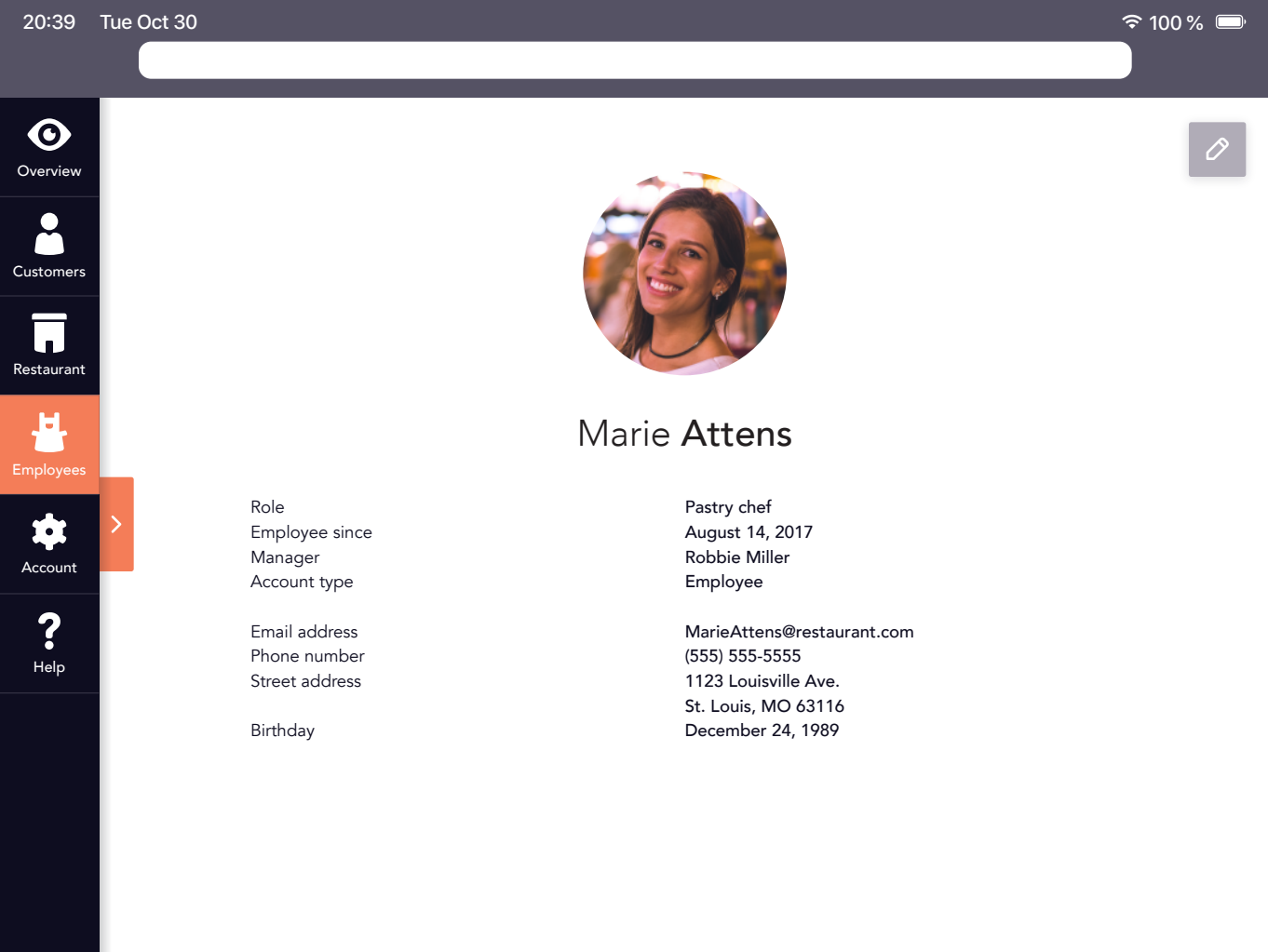
Mobile.Employees_Detail
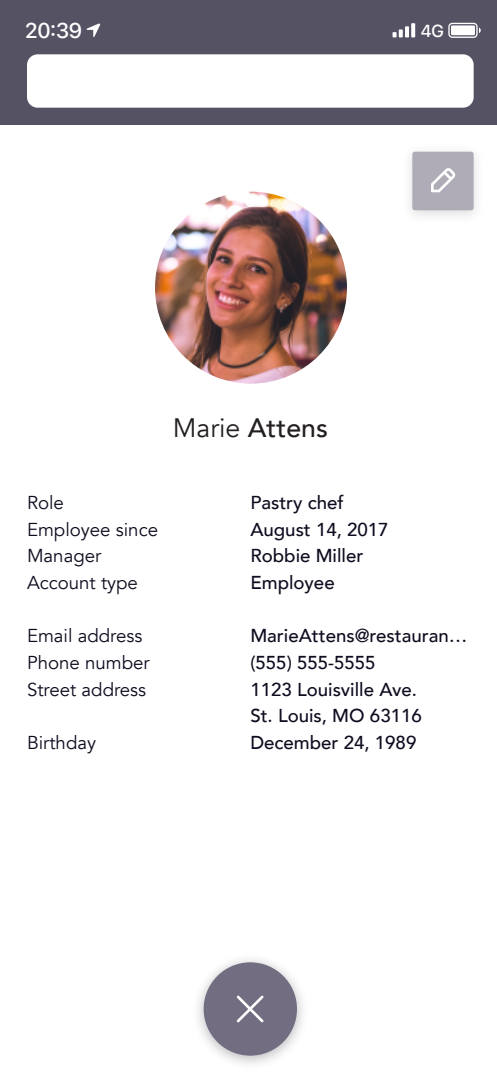
20:39   4G

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Account type   Employee

Email address   MarieAttens@restauran...
Phone number   (555) 555-5555
Street address   1123 Louisville Ave.
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Birthday   December 24, 1989

.Help

The "Help" screen provides user with a searchable list of general help topics as well a chat interface for discussing problems directly with a customer service representative.

Desktop.Help

Tablet.Help
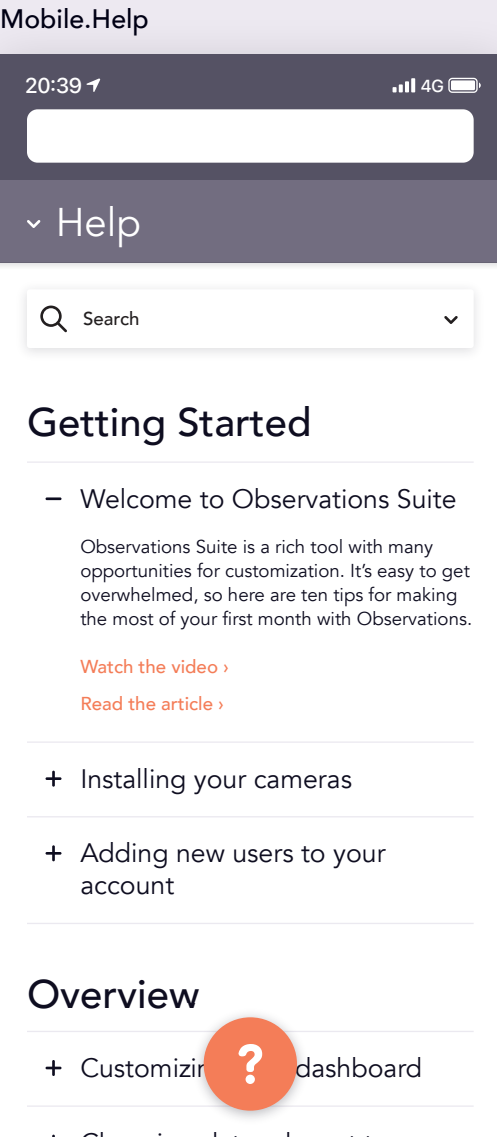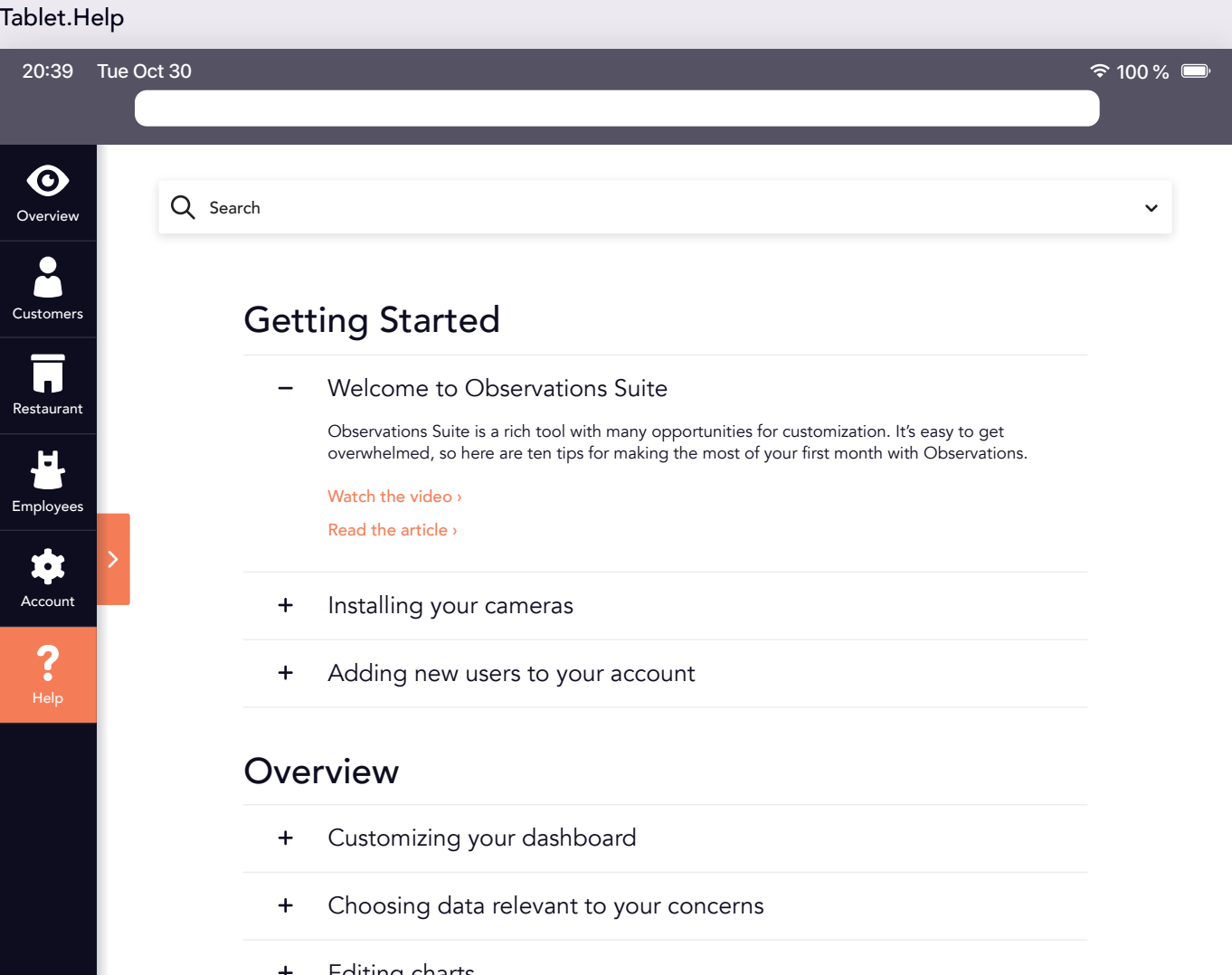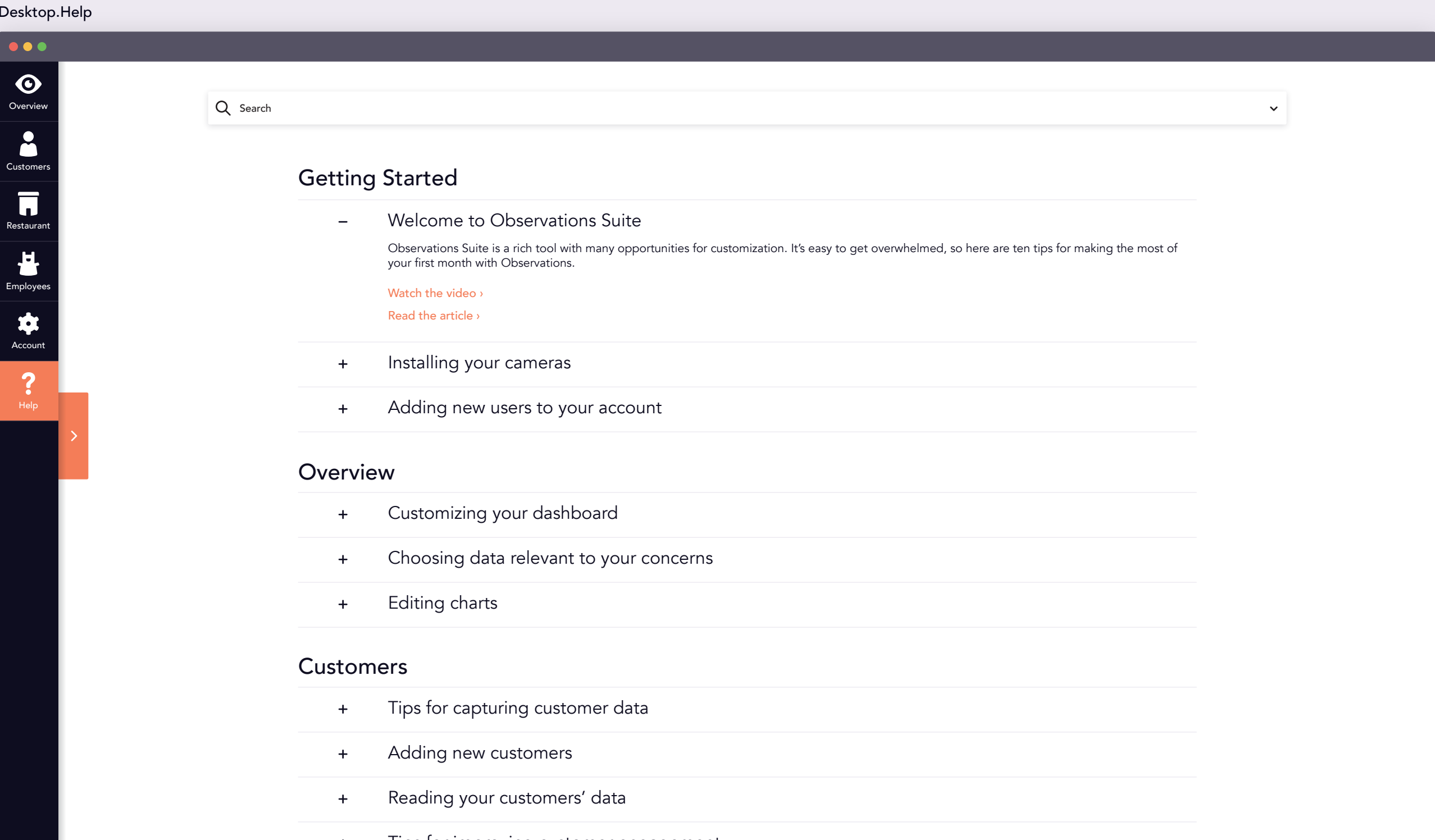
Mobile.Help

.Help_Chat

The "Help" screen provides user with a searchable list of general help topics as well a chat interface for discussing problems directly with a customer service representative.

Desktop.Help_Chat

Help

Friday, January 18, 2019

Hi there, I'm Brian from Observations Suite.

Is there something I can help you with today?

Overview
Customers
Restaurant
Employees
Account
Help

Search

Getting Started

− Welcome to Observations Suite

Observations Suite is a rich tool with many opportunities for customization. It's easy to get overwhelmed, so here are ten tips for making the most of your first month with Observations.

Watch the video ›
Read the article ›

+ Installing your cameras

+ Adding new users to your account

Overview

+ Customizing your dashboard

+ Choosing data relevant to your concerns

+ Editing charts

Customers
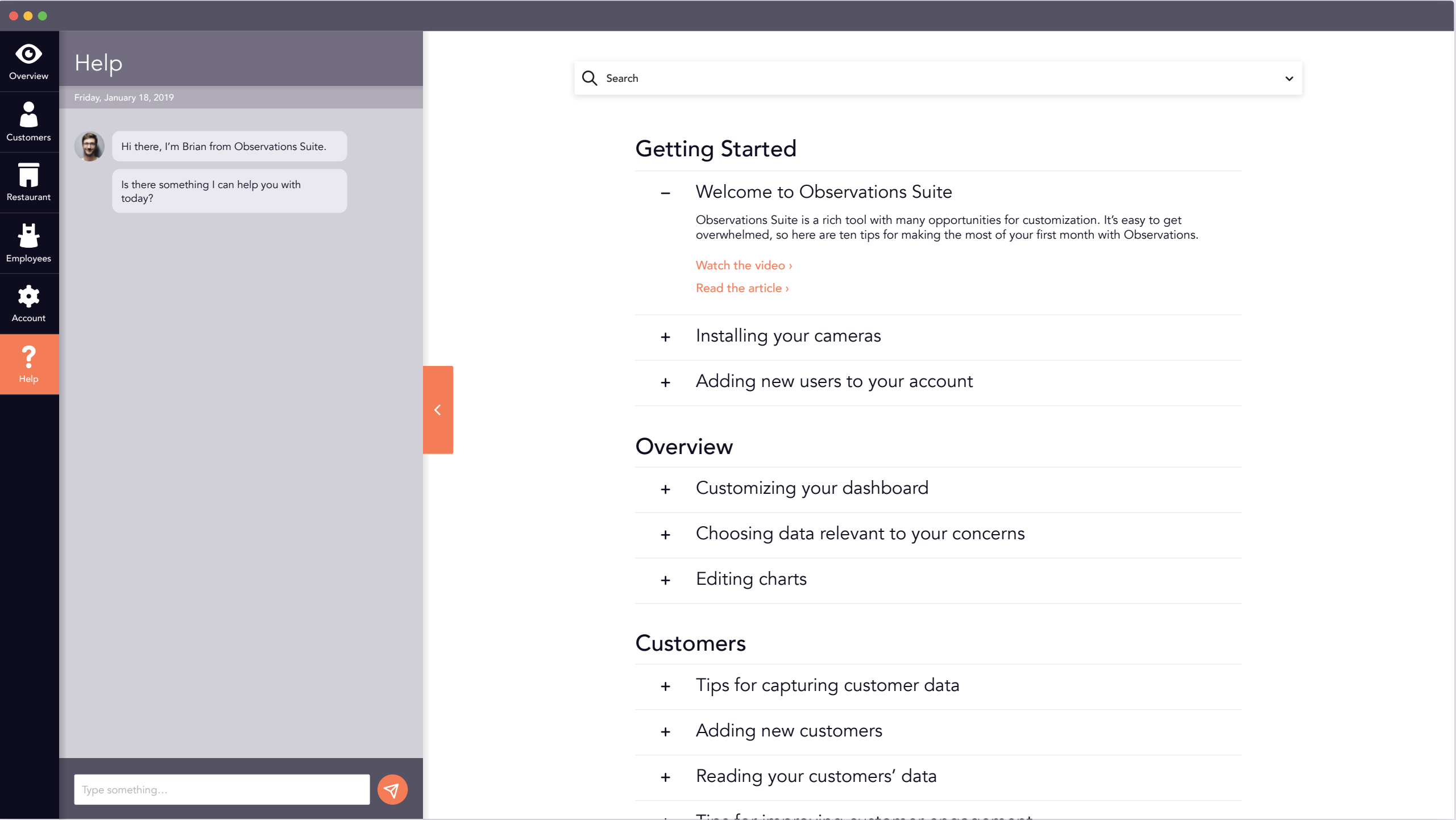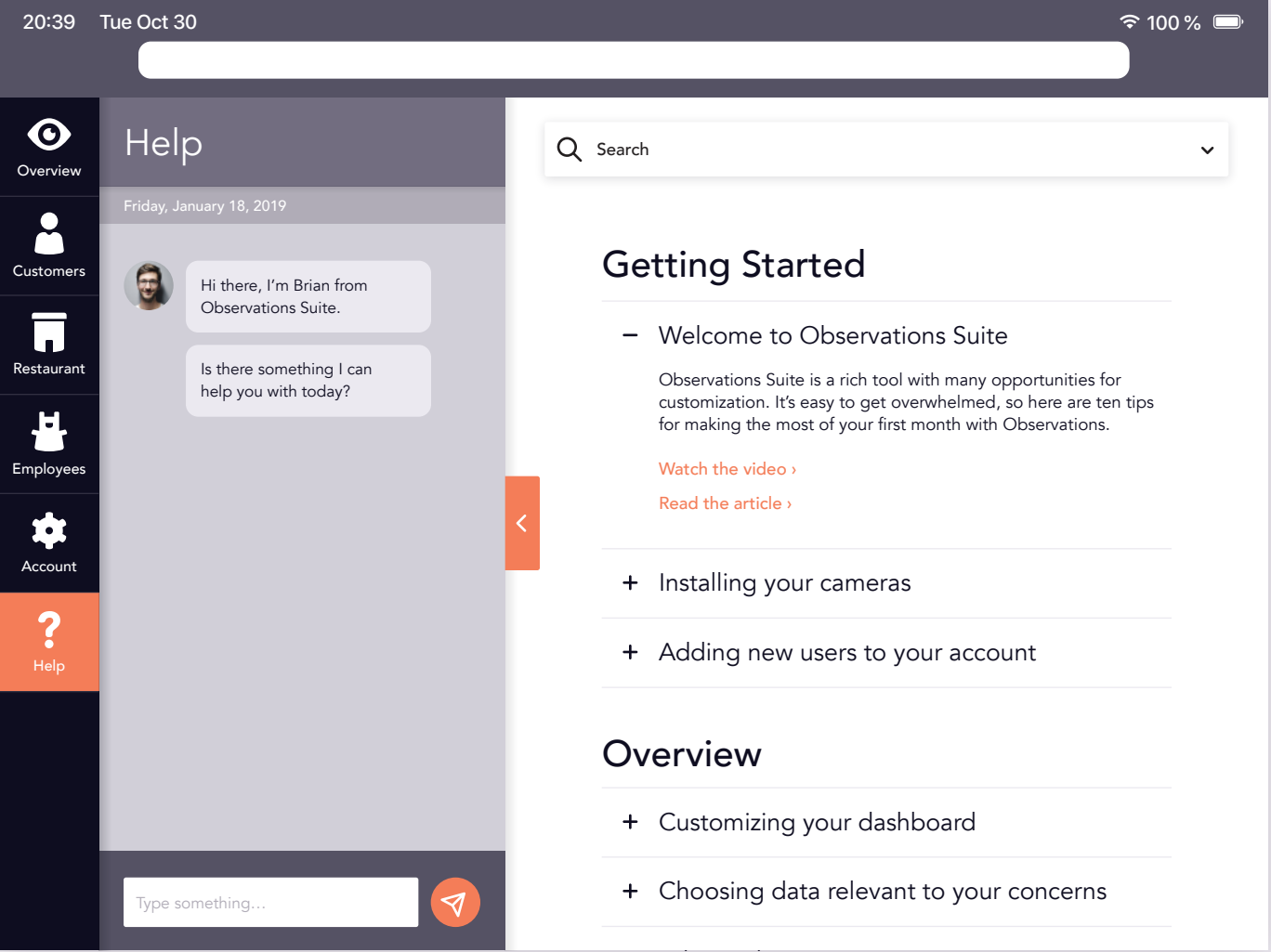
+ Tips for capturing customer data

+ Adding new customers

+ Reading your customers' data

Type something…

Tablet.Help_Chat

20:39   Tue Oct 30   100 %

Help

Friday, January 18, 2019

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Customers
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Type something…

Mobile.Help_Chat

20:39   4G

^ Help

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Type something…

q w e r t y u i o p
a s d f g h j k l
z x c v b n m
123   space   return